

Data Analytics for Procurement Professionals

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Download Today's Slides & Resources

center4procurement.org/dfw



Agenda

- **Understanding today's market trends**
- **Introduction to Visual Analytics**
- **Fundamentals of Visual Analytics**
- **Understanding Data Types & Available Tools**

NOTICE

All Data is as of April 14, 2023

The Supply Chain is Changing RAPIDLY

The Data Should be Updated
REGULARLY

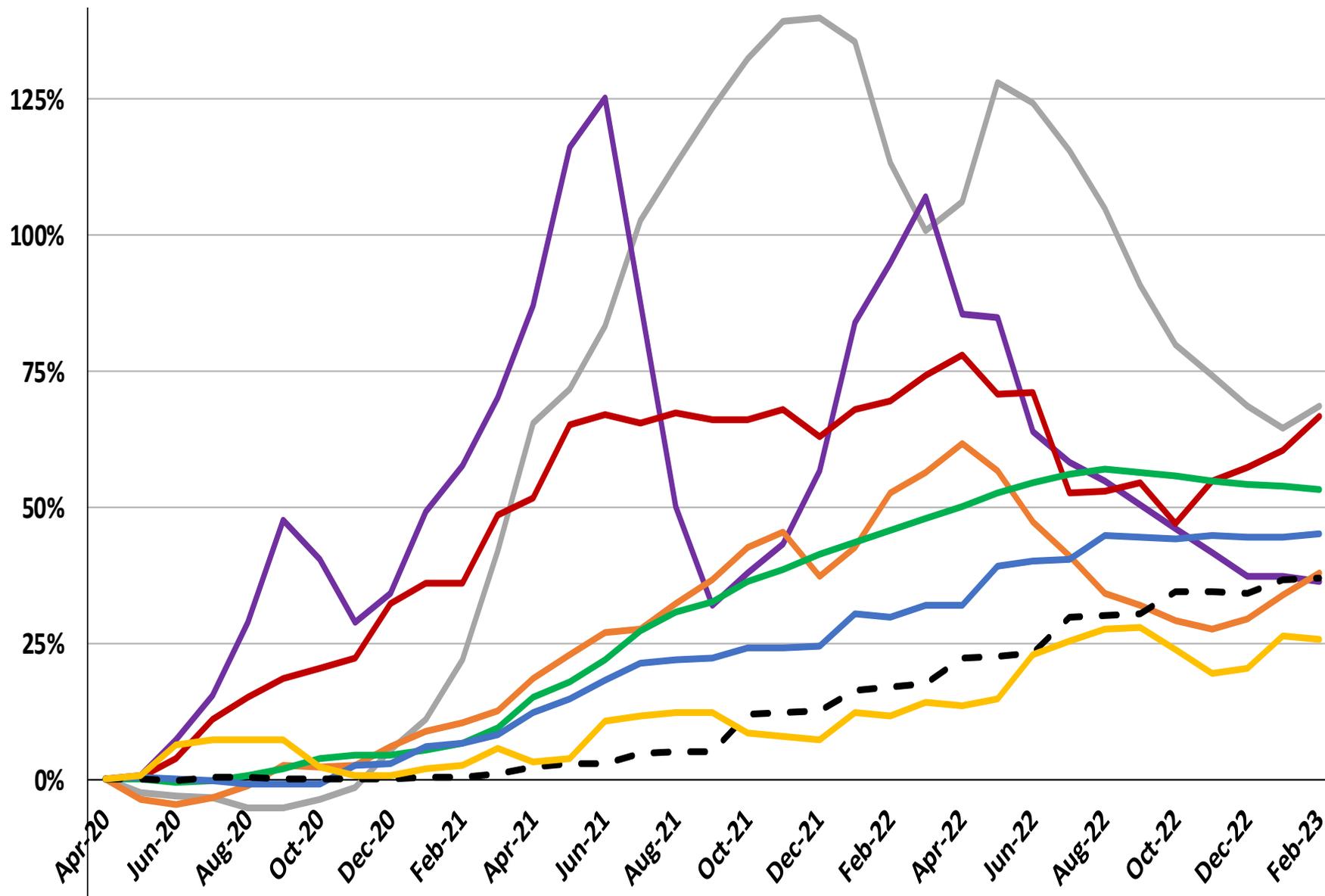
Many Headwinds in Today's Supply Chain

- Cost Escalation & Volatility
- Materials Shortages & Supply Chain Challenges
- Workforce

PPIs for Selected Inputs

Escalation & Volatility

% change
from Apr 2020
to Feb 2023:

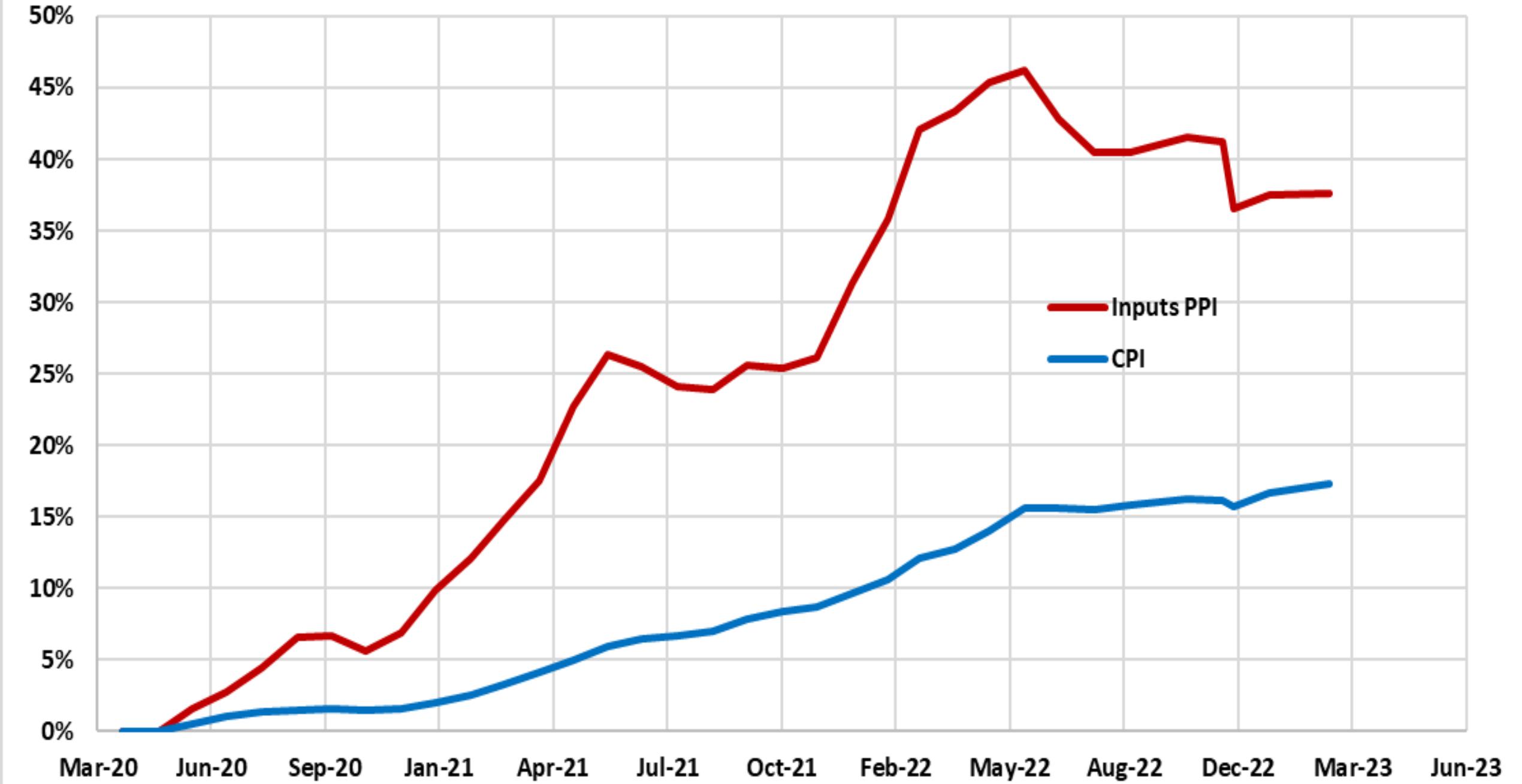


Steel Mill Products	69%
Copper & Brass Mill Shapes	67%
Plastic Construction Products	53%
Gypsum products	45%
Aluminum Mill Shapes	38%
Bid Price	37%
Lumber and Plywood	36%
Electric Power	26%

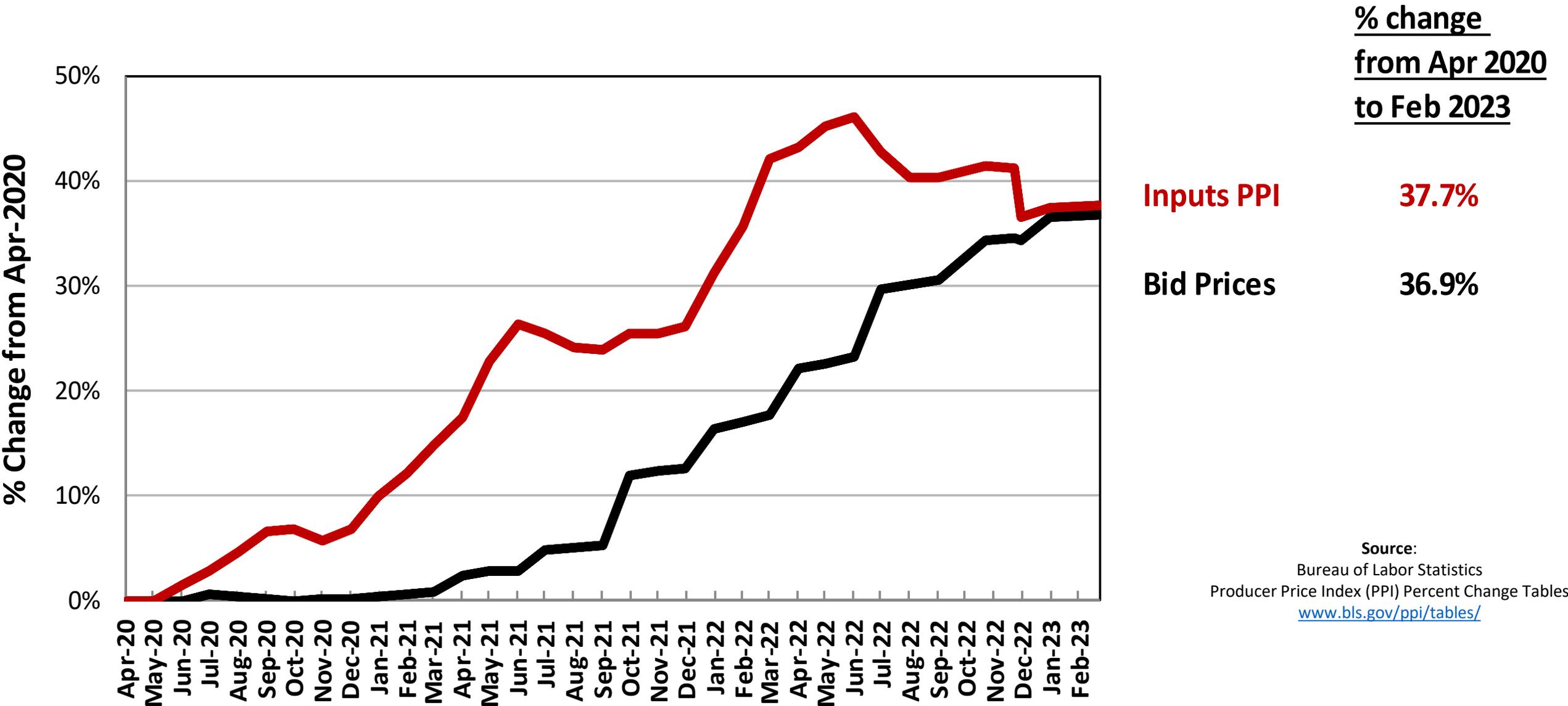
Source:
Bureau of Labor Statistics
PPI Percent Change Tables
www.bls.gov/ppi/tables/



CPI vs. Inputs PPI: Benchmarked to April 2020

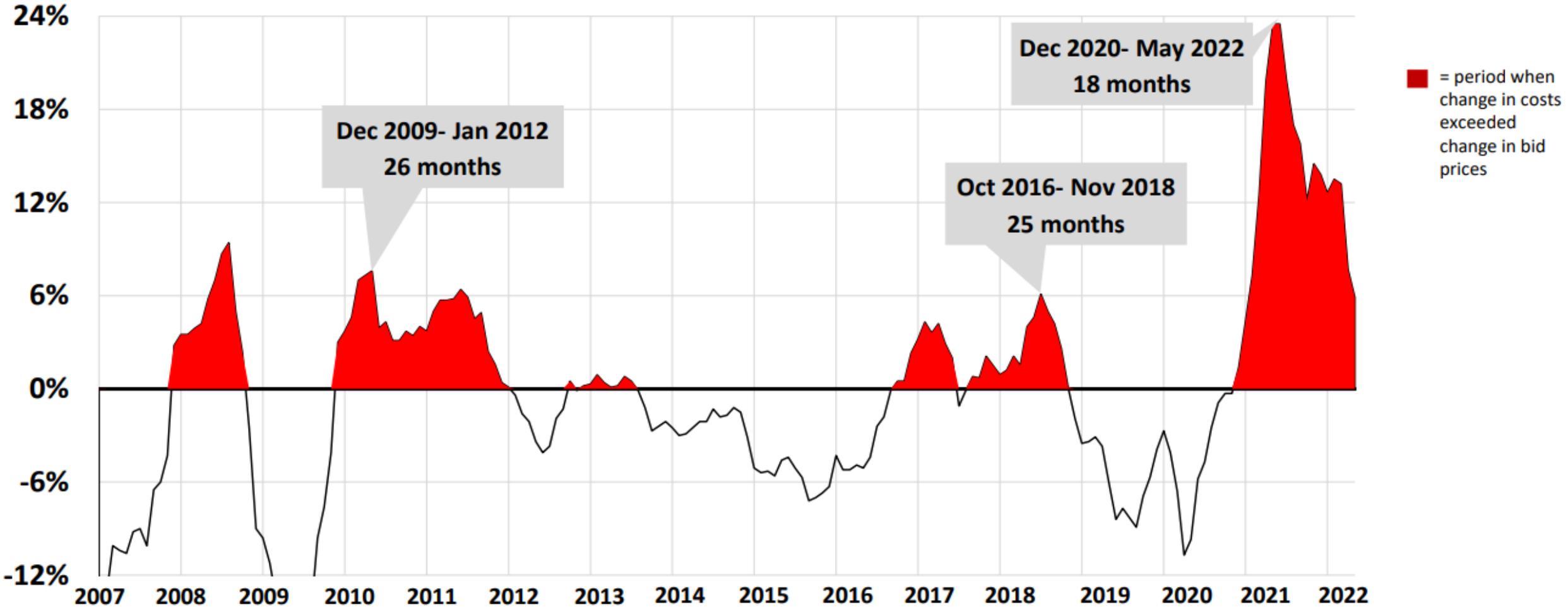


Input Prices vs. Bid Prices for New Nonresidential Construction



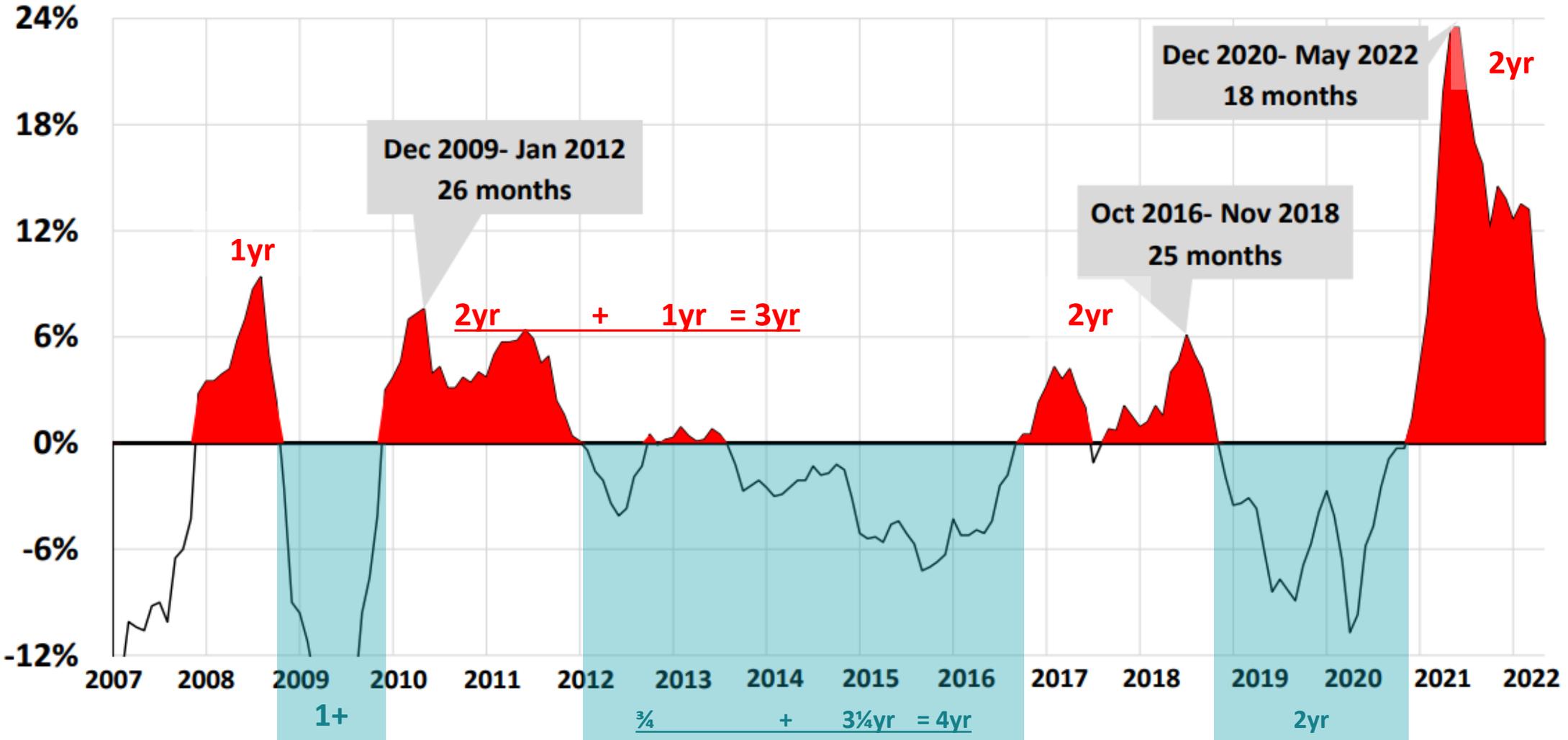
Cost squeeze on contractors can last two years or more

Difference between year-over-year change in materials costs vs. bid prices, Jan 2007-May 2022



Cost squeeze on contractors can last two years or more

Difference between year-over-year change in materials costs vs. bid prices, Jan 2007-May 2022



■ = period when change in costs exceeded change in bid prices

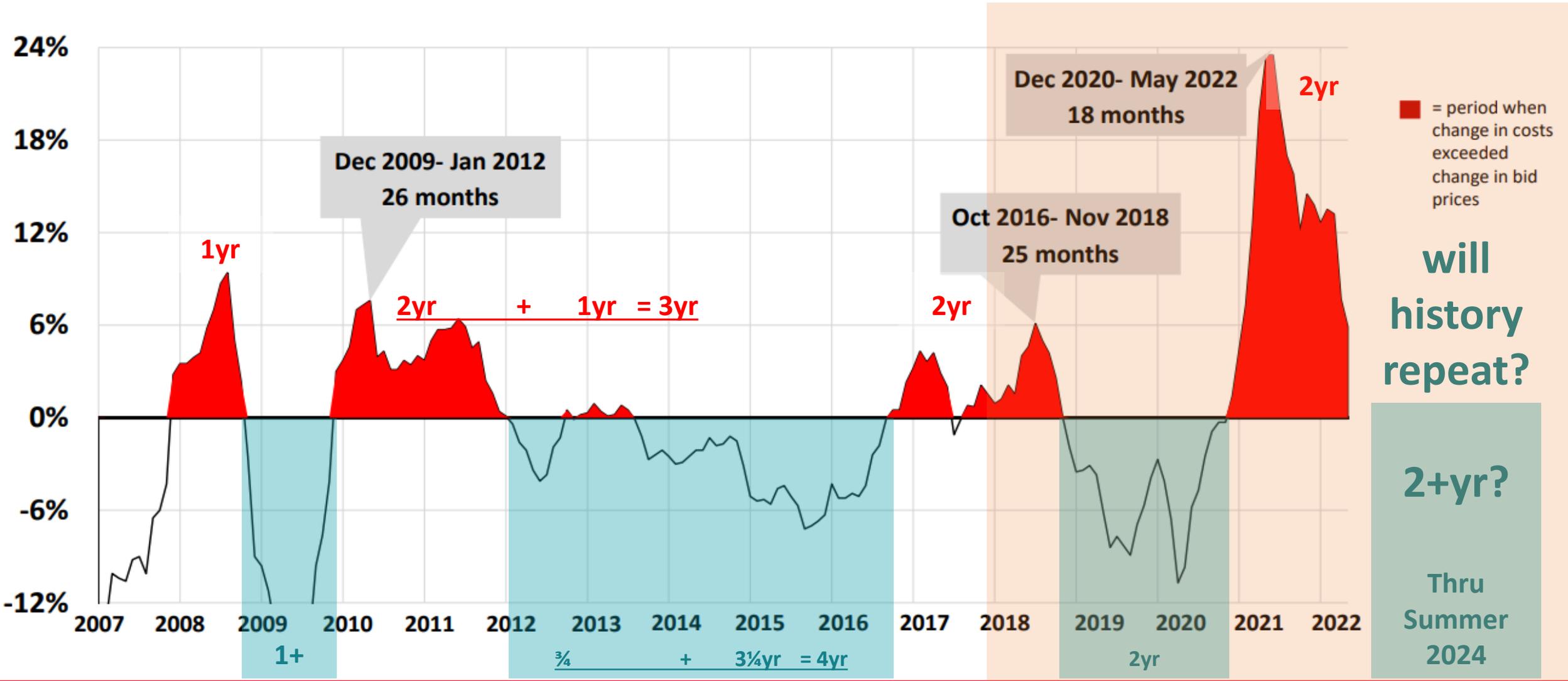
will history repeat?

2+yr?
Thru Summer 2024

8 | Source: Source: Bureau of Labor Statistics, www.bls.gov/ppi, producer price indexes for goods inputs to nonresidential construction (material costs) and new school building construction (bid prices)

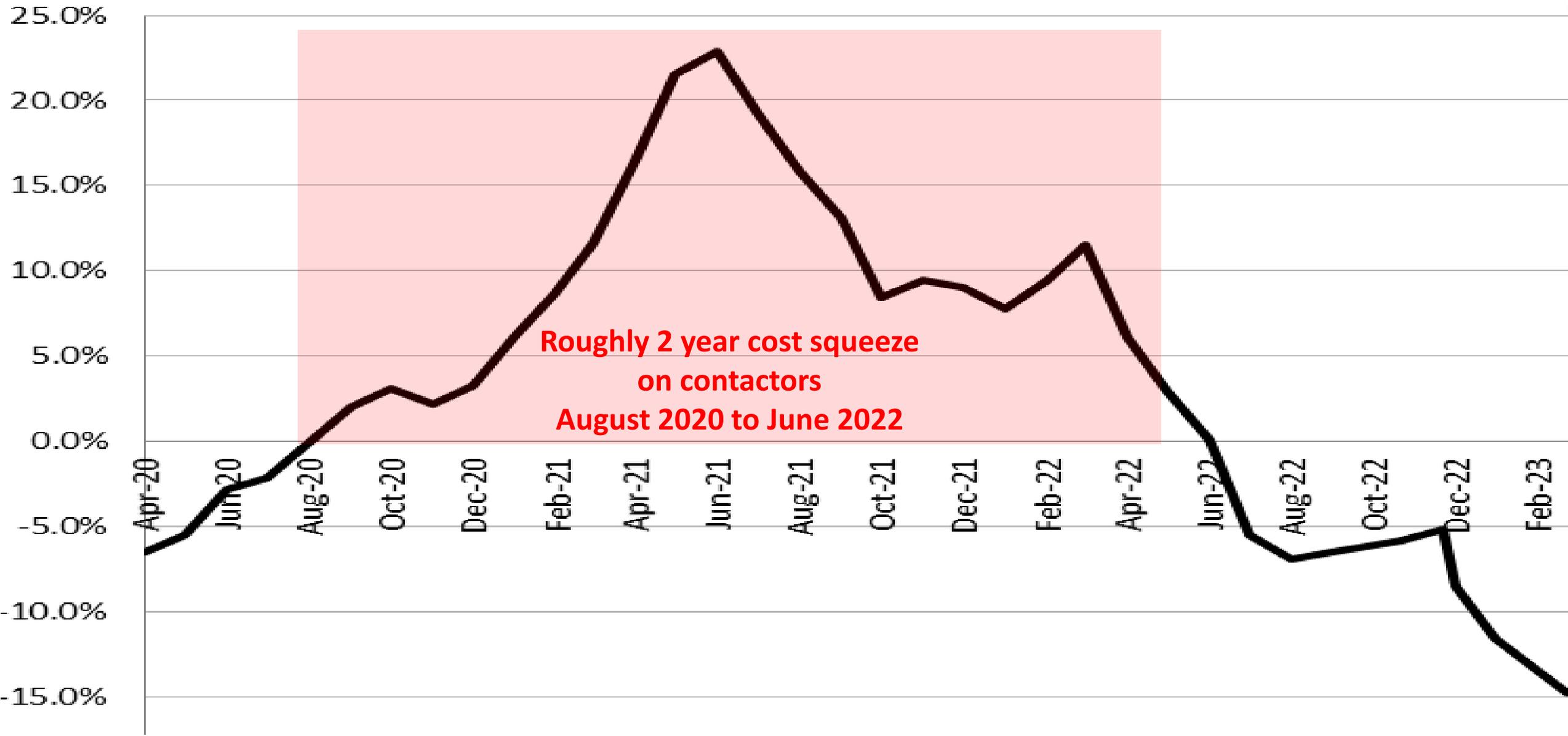
Cost squeeze on contractors can last two years or more

Difference between year-over-year change in materials costs vs. bid prices, Jan 2007-May 2022

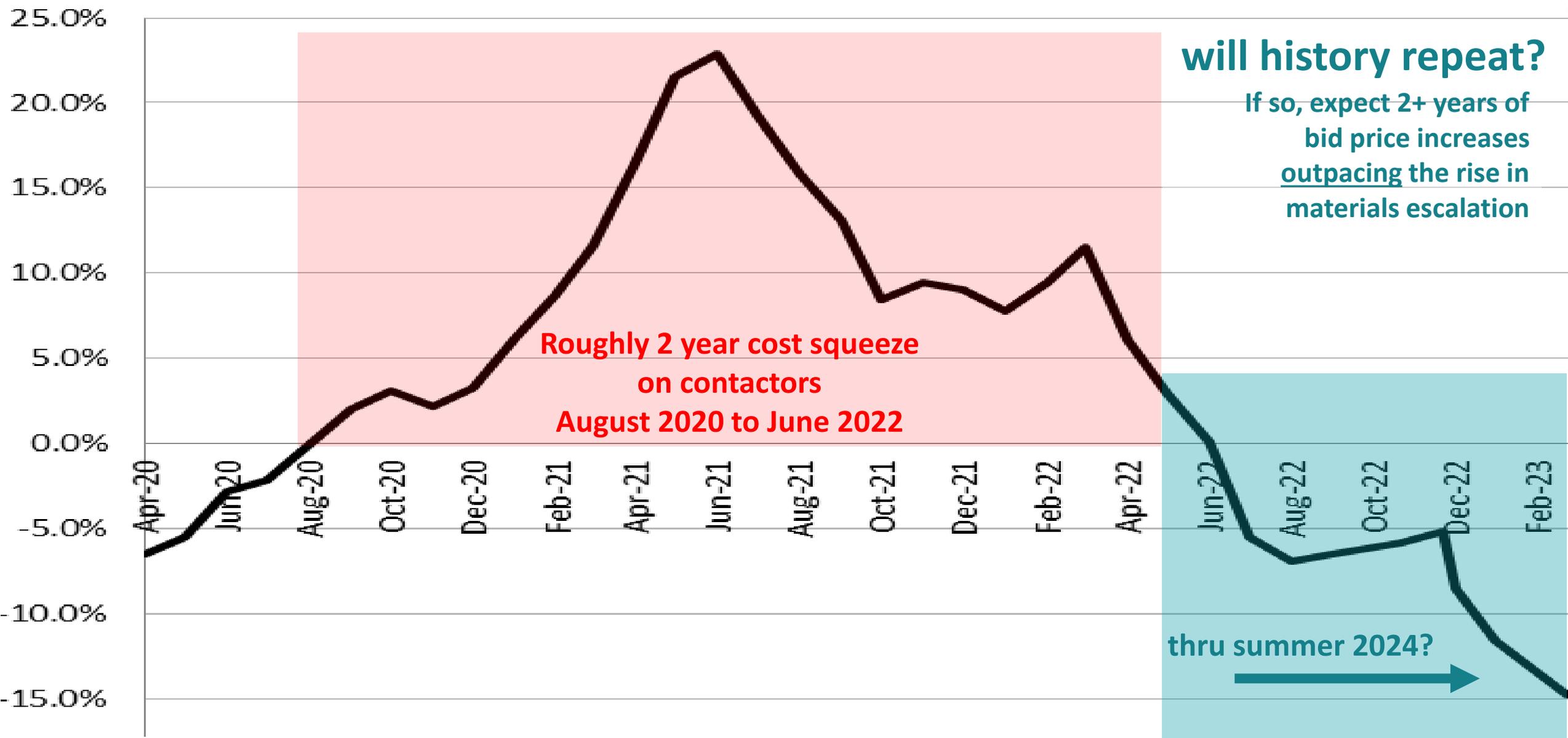


8 | Source: Source: Bureau of Labor Statistics, www.bls.gov/ppi, producer price indexes for goods inputs to nonresidential construction (material costs) and new school building construction (bid prices)

Materials Costs vs. Bids (YOY % change)



Materials Costs vs. Bids (YOY % change)



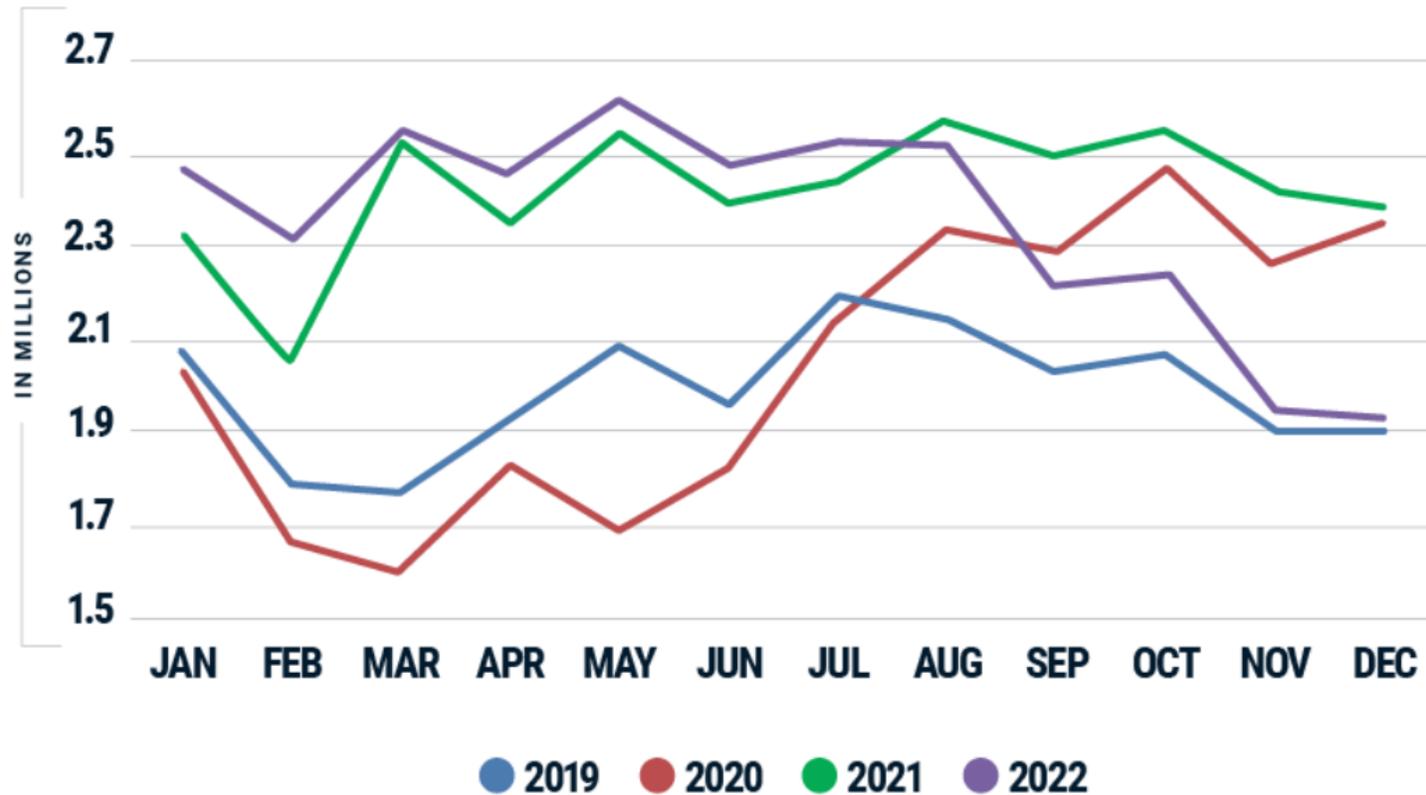
Many Headwinds in Today's Supply Chain

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- Materials Shortages & Supply Chain Challenges
- Workforce

Supply Chain: shipping

US Container Imports:

2019-2022 U.S. CONTAINER IMPORT VOLUME (TEUs)



- Dec 2022: import volumes approach 2019
 - China typ. 35-45% all imports, somewhat dipped recently but less than India and South Korea
 - West Coast ports have labor issues
 - Smaller ports getting busier (supply chain predictability vs. transit time)
- Shipping had shifted from West to East Coast Ports in Q2/Q3 of 2022
 - By June 2022: Ships waiting off all ports climbed 36% to 125 in June
 - Delays down on West Coast Ports
 - Delays up in East Coast Ports

Supply Chain Issues

- 90% of projects have had supply chain impacts
- 84% of projects have had higher cost
- 72% of projects have taken longer
- **Actions People are Taking:**
 - Accelerated purchasing after contract award (cash flow)
 - Alternative suppliers
 - Alternative materials/products (change the spec)
 - Stocking inventory
 - Increasing Bids/Budgets
 - Longer Completion Times
 - Some Primes advising Owners to push Risk to Subs

Materials Shortages



- 43 states had shortages in cement by Oct 2022
- No cement capacity has been added in the US since 2009
- Additional cement production capacity coming 2023, but PCA expects demand to outpace supply

Recent Data Sample – Before vs Now (August 2022)

Observed Items	Past	Now
HVAC	6 Weeks	~ 14 - 18 Weeks
Steel Joists	18 Weeks	~ 54 Weeks
Electrical SES	20 Weeks	~ 55 Weeks
TPO Roofing	13 Weeks	~ 36 Weeks
Utility Pipe Materials	6 Weeks	~ 27 Weeks

Forecast on Materials Shortages?

- Has mostly cooled since mid-2022.
 - (delays/longer lead times became dominant issue)
- But on-shoring and infrastructure initiatives likely means greater demand.
- Ex: Electrical Contractors Executive Group (March 7, 2023)
 - “lead times for switch gear went from 1yr to almost 2”
 - “we are now competing with Tesla battery plants. This is direct competition now”

Many Headwinds in Today's Supply Chain

- Cost Escalation & Volatility
- Materials Shortages & Supply Chain Challenges
- **Workforce**

Construction Workforce Numbers

- The construction industry **lost 1.1 million employees** from February to April 2020—a **15% decline in just two months**
- **By June 2022**, seasonally adjusted construction employment totaled **7,670,000**—**modestly higher** than the **7,624,000** employed in February 2020.
- **Summer 2022 Compared to February 2020 levels:**
 - residential construction firms had added nearly 180,000 workers
 - nonresidential construction still down 134,000 employees or 2.9%

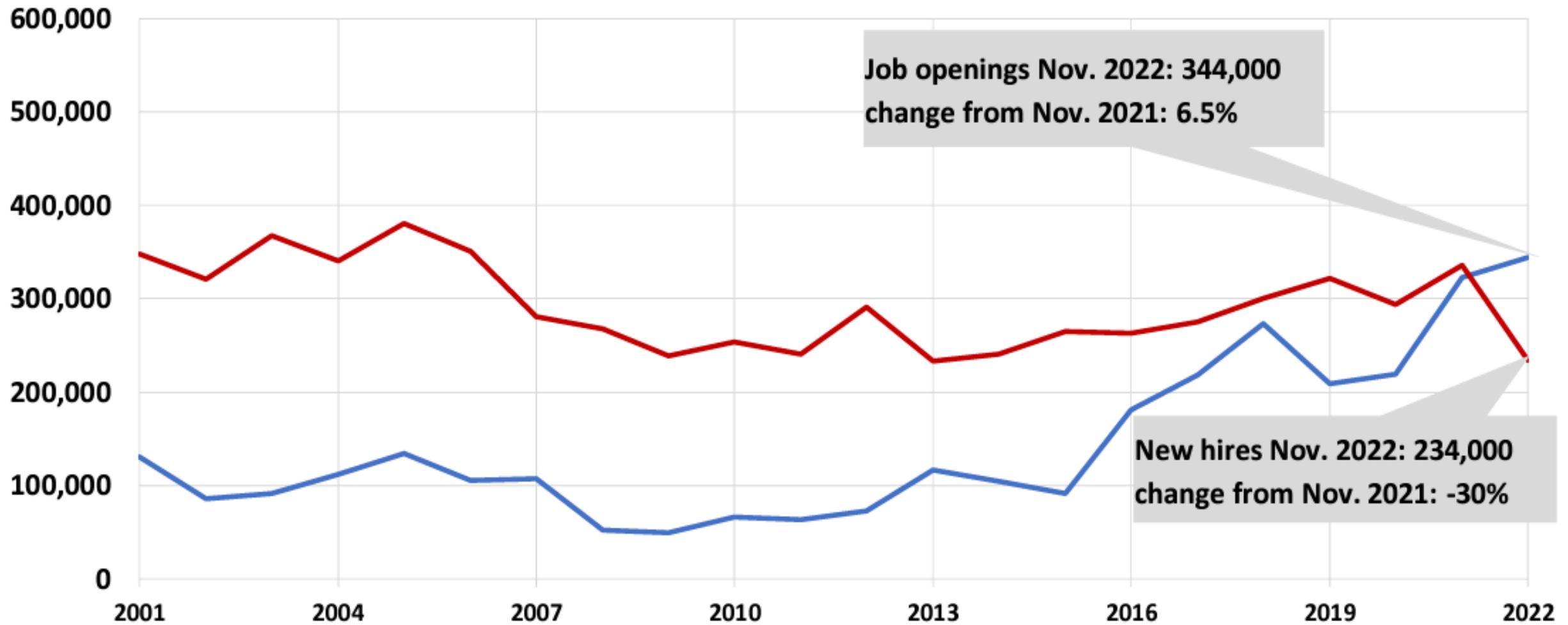
Source:

AGC Construction Inflation Alert
<https://www.agc.org/learn/construction-data/agc-construction-inflation-alert>

Construction job openings & new hires



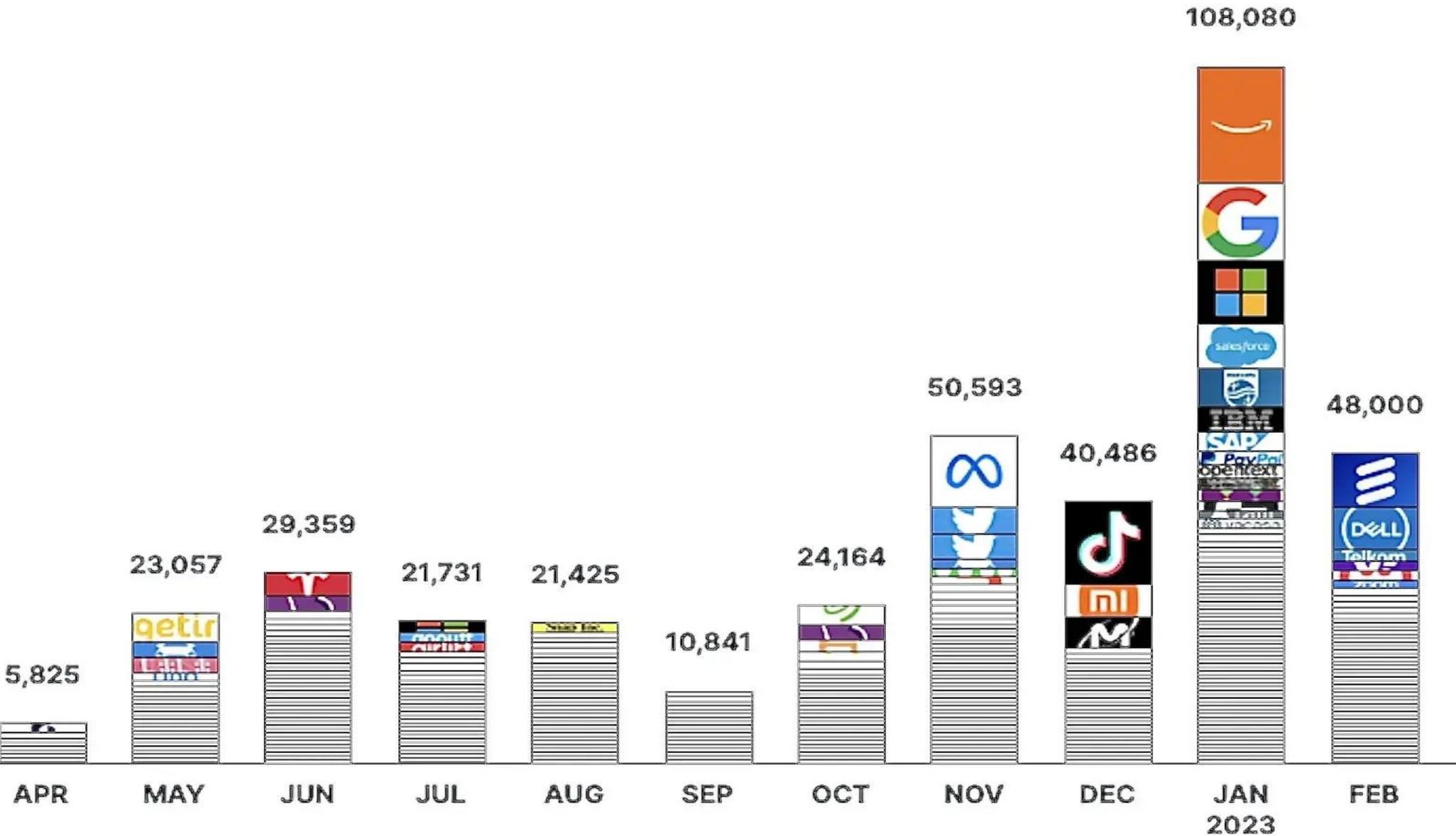
Job openings and hires, Nov. 2001-Nov. 2022, not seasonally adjusted



of Tech Employees Let Go

as of March 7, 2023

Layoffs at tech companies (not necessarily tech workers)



Are tech firms really firing their IT workers? No.

Headlines about 'tech' layoffs abound, but the reports can be misleading. While Big Tech companies may be letting workers go, the layoffs aren't dominated by IT talent firings. In fact, there are fewer IT workers than job openings — a lot fewer.



By Lucas Mearian

Senior Reporter, Computerworld | MAR 9, 2023 3:00 AM PST

STAMFORD, Conn., January 30, 2023

Gartner Survey Shows 86% of CFOs Plan to Increase Employee Compensation in 2023, Despite Recession Fears

CFOs Plan to Remain Competitive in Tight Labor Market; Only 5% Plan Cuts to Compensation

Q: Do all of the layoffs in Big Tech mean the talent crunch is over?

A: The tech talent crunch is far from over. Current demand for tech talent greatly outstrips supply, which Gartner expects will be the case until at least 2026, based on [forecast IT spend](#).

Contrary to what we're seeing in the headlines, many of those being impacted by layoffs are in business functions, rather than tech roles. Additionally, there are increasingly opportunities for IT jobs outside traditional tech companies, so it's important to look beyond just the tech provider community to truly grasp the state of the tech talent crunch.

Gartner research found that the companies behind the 10 largest layoffs in tech talent still employ over 150,000 more people in total than at the beginning of 2020.

Workforce

- Since the year 2000, the US Population has gotten:
 - Older or Younger?

Workforce

- **Since the year 2000, the US Population has gotten:**
 - **Older by 3.4 years**

Workforce

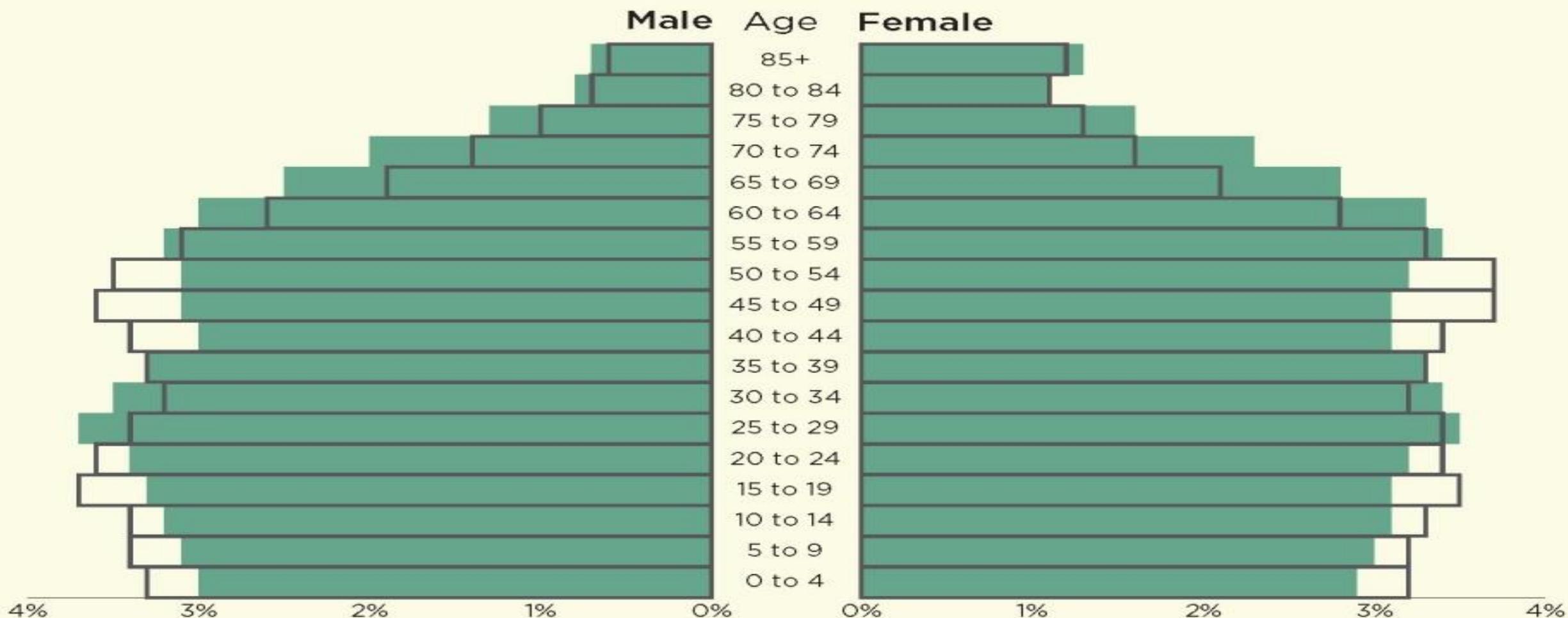
- **Since the year 2000, the US Population has gotten:**
 - **Older by 3.4 years**
- **This trend is:**
 - **Accelerating or Decelerating?**

Workforce

- **Since the year 2000, the US Population has gotten:**
 - **Older by 3.4 years**
- **This trend is:**
 - **Accelerating (2021 was most rapid increase across the 21yr range)**

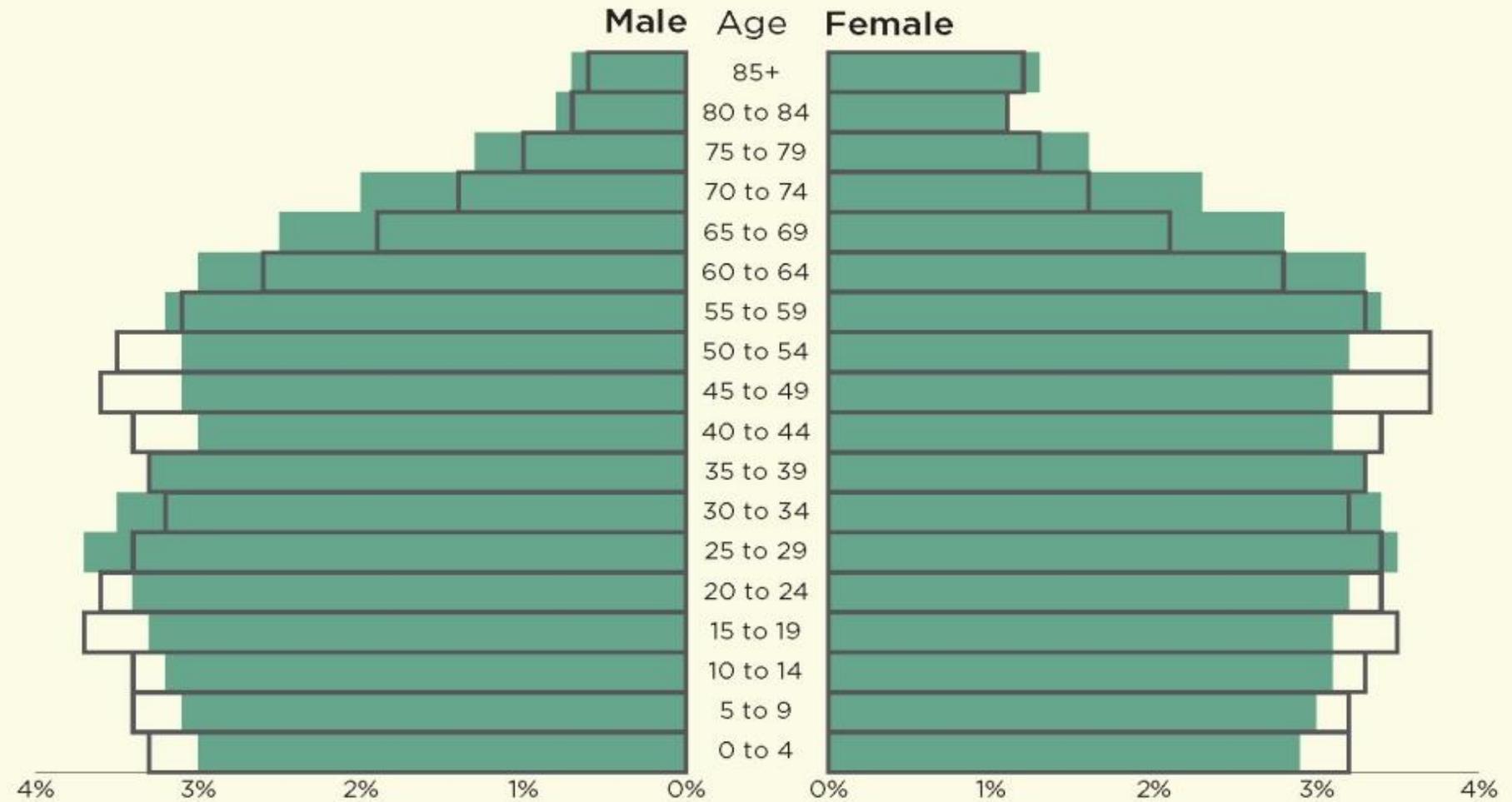
Percent of Total Population in 2010 and 2019

□ 2010 ■ 2019



Percent of Total Population in 2010 and 2019

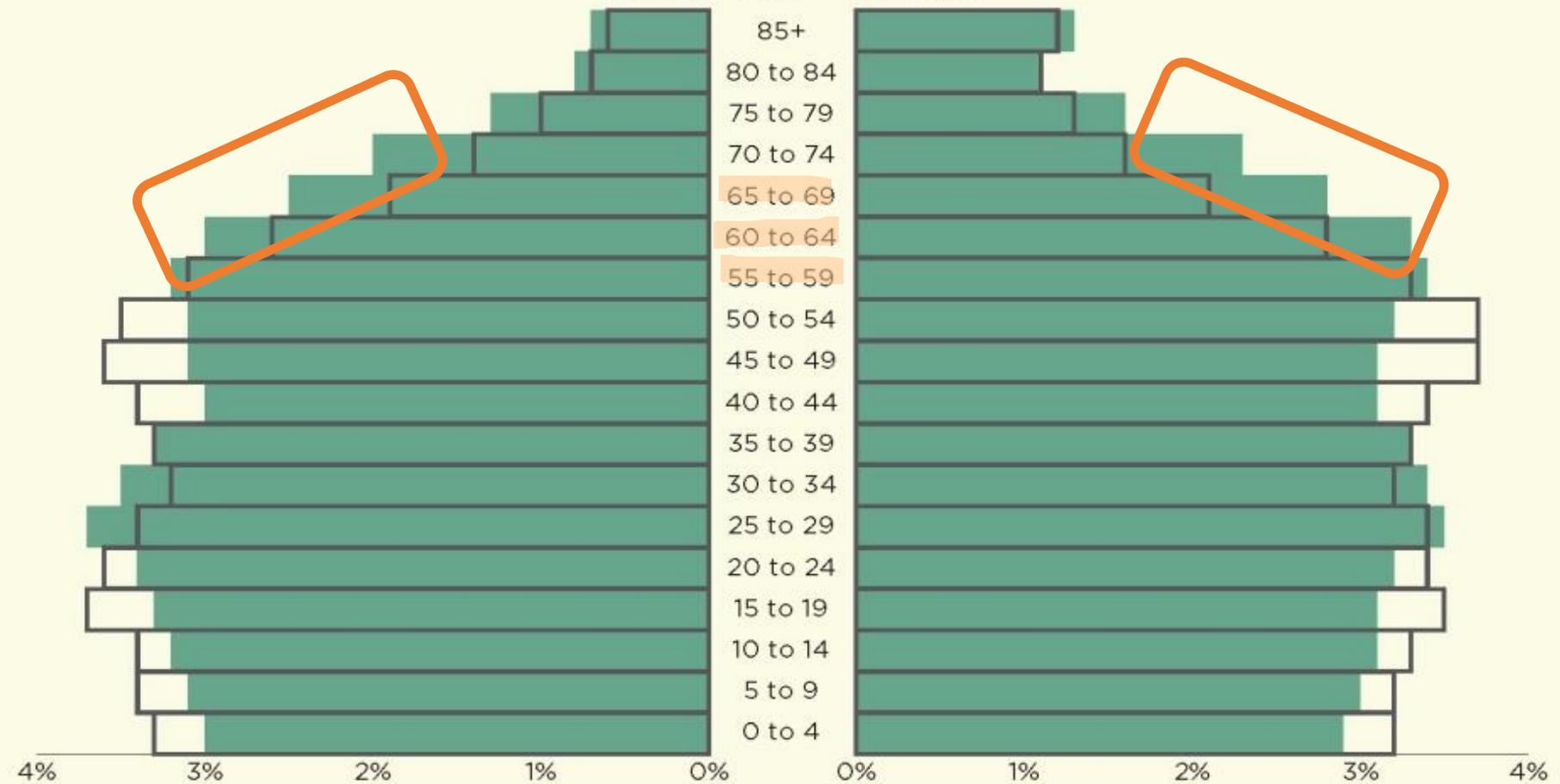
□ 2010 ■ 2019



Percent of Total Population in 2010 and 2019

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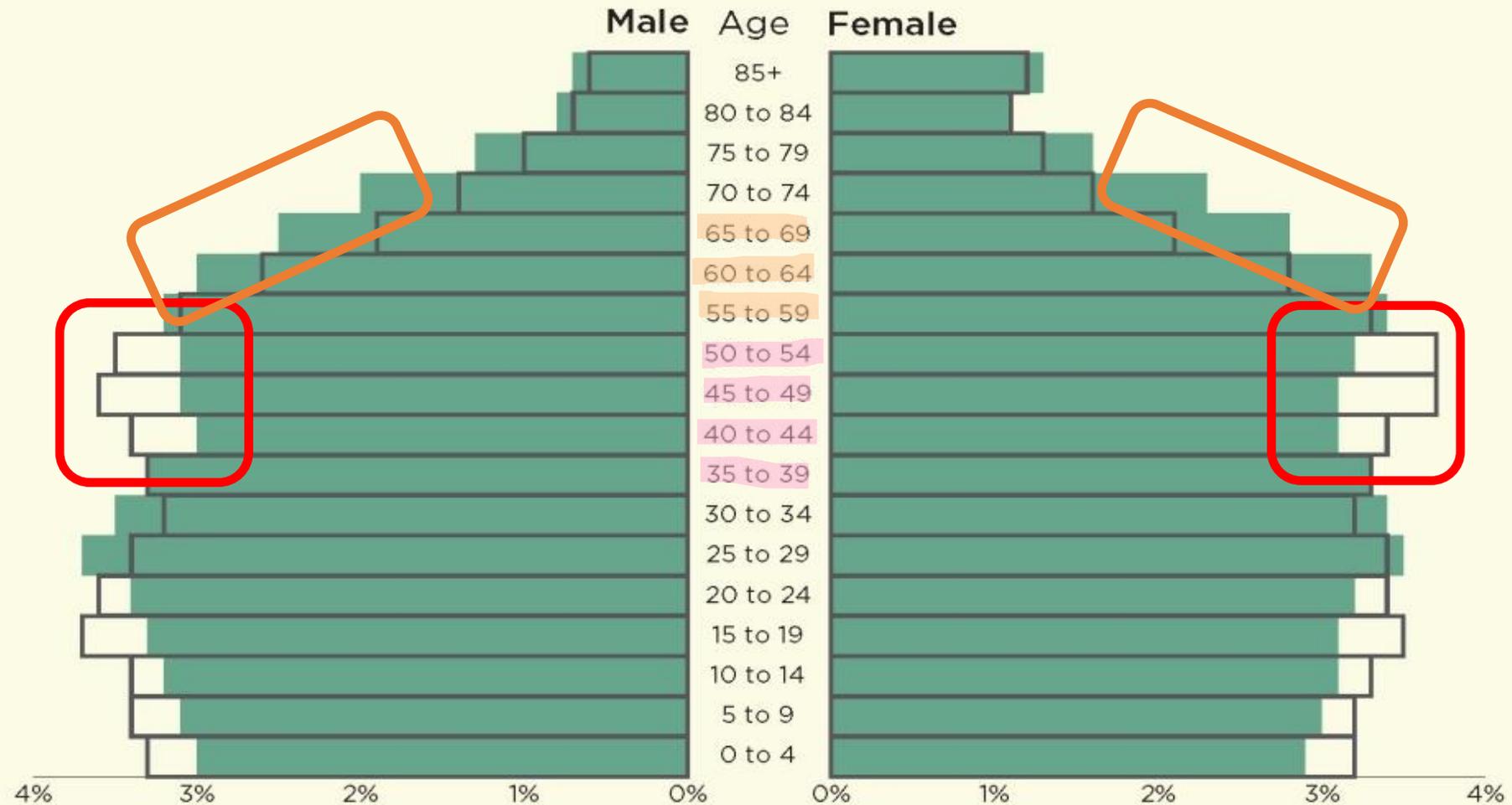
Male Age Female



- Senior Leaders leaving the workforce

Percent of Total Population in 2010 and 2019

□ 2010 ■ 2019

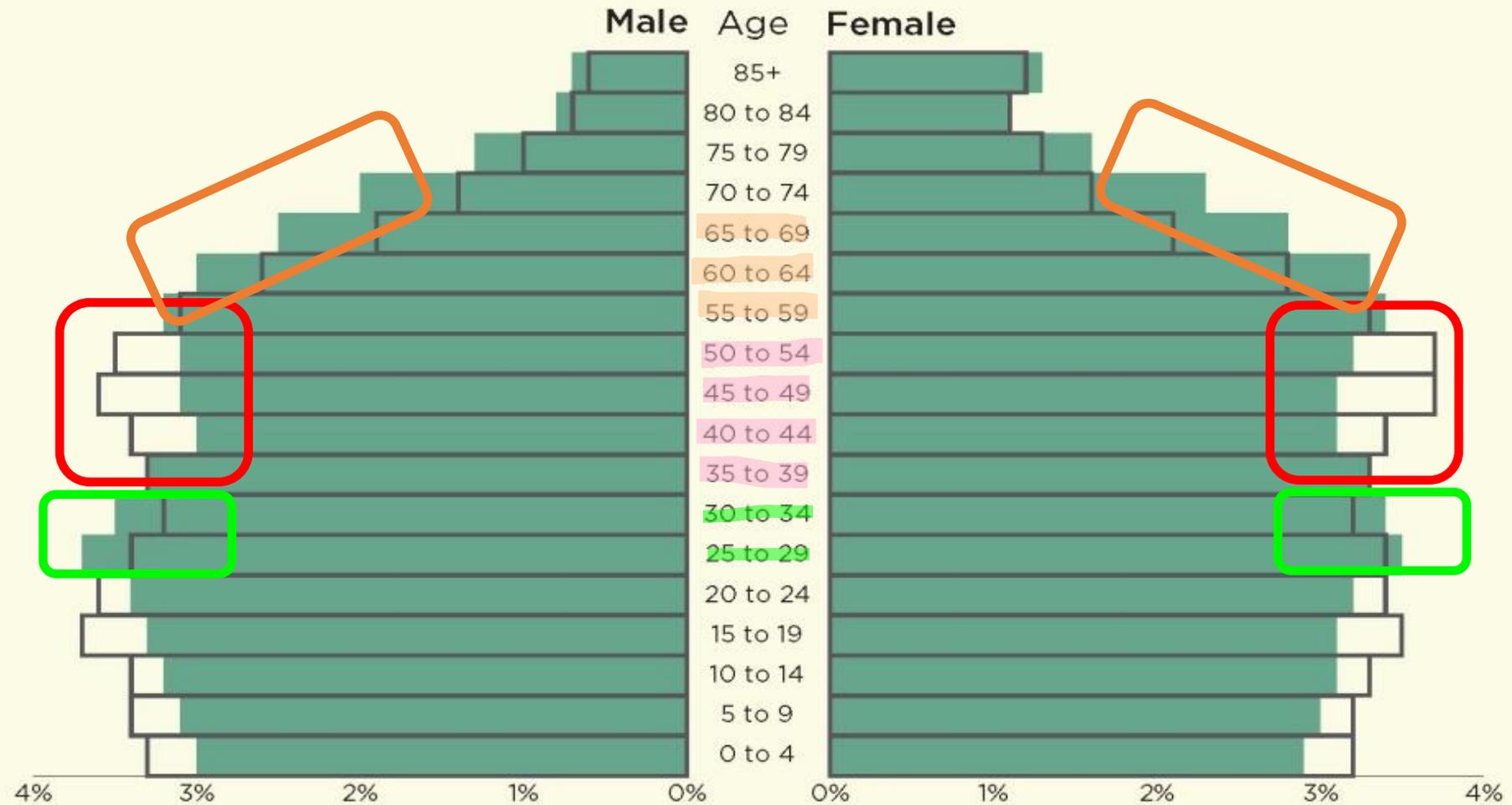


- **Senior Leaders**
leaving the workforce

- **Next Leaders**
large gap coming

Percent of Total Population in 2010 and 2019

□ 2010 ■ 2019

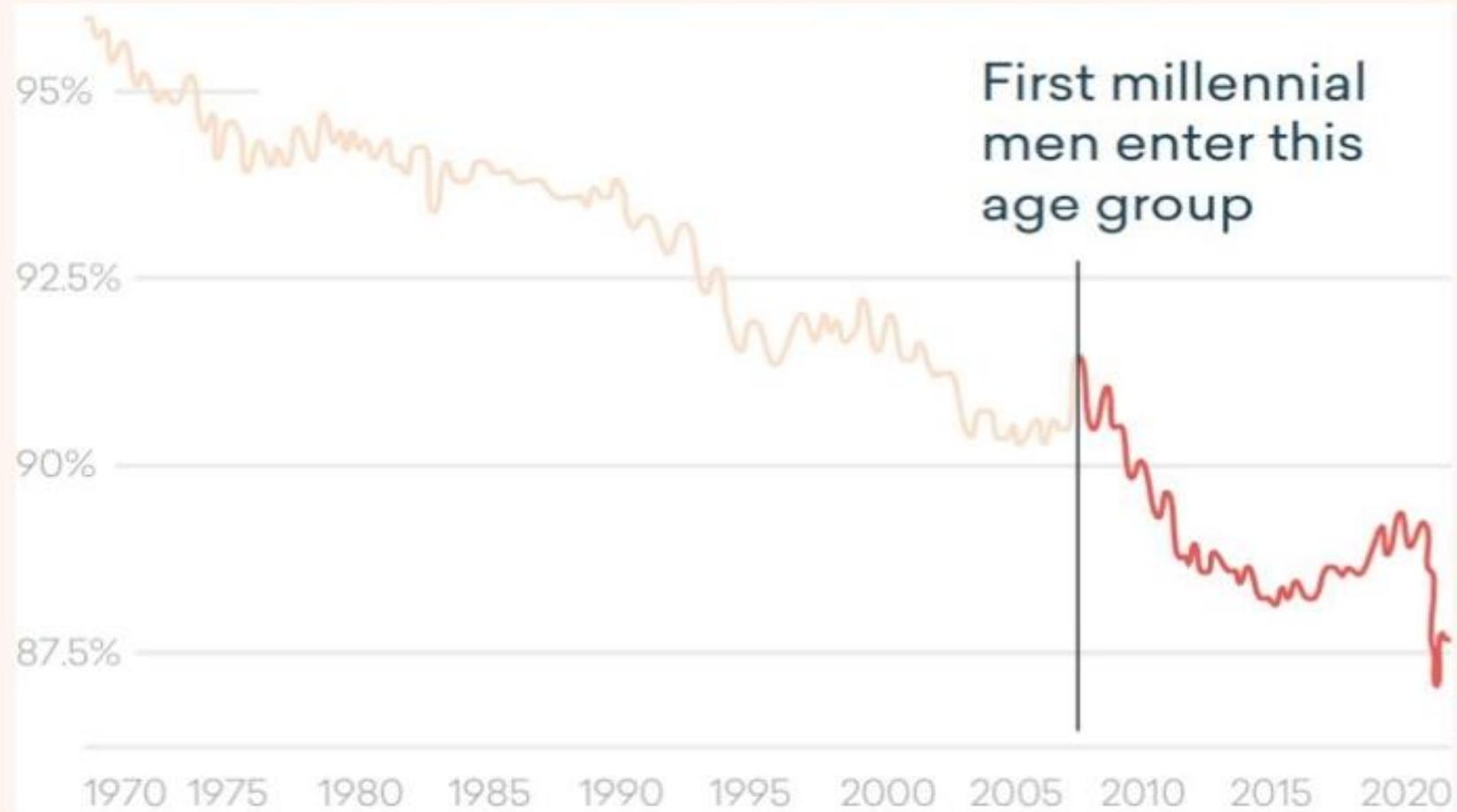


- **Senior Leaders**
leaving the workforce
- **Next Leaders**
large gap coming
- **Millennial “Bump”**
(brief) return to normal

Workforce

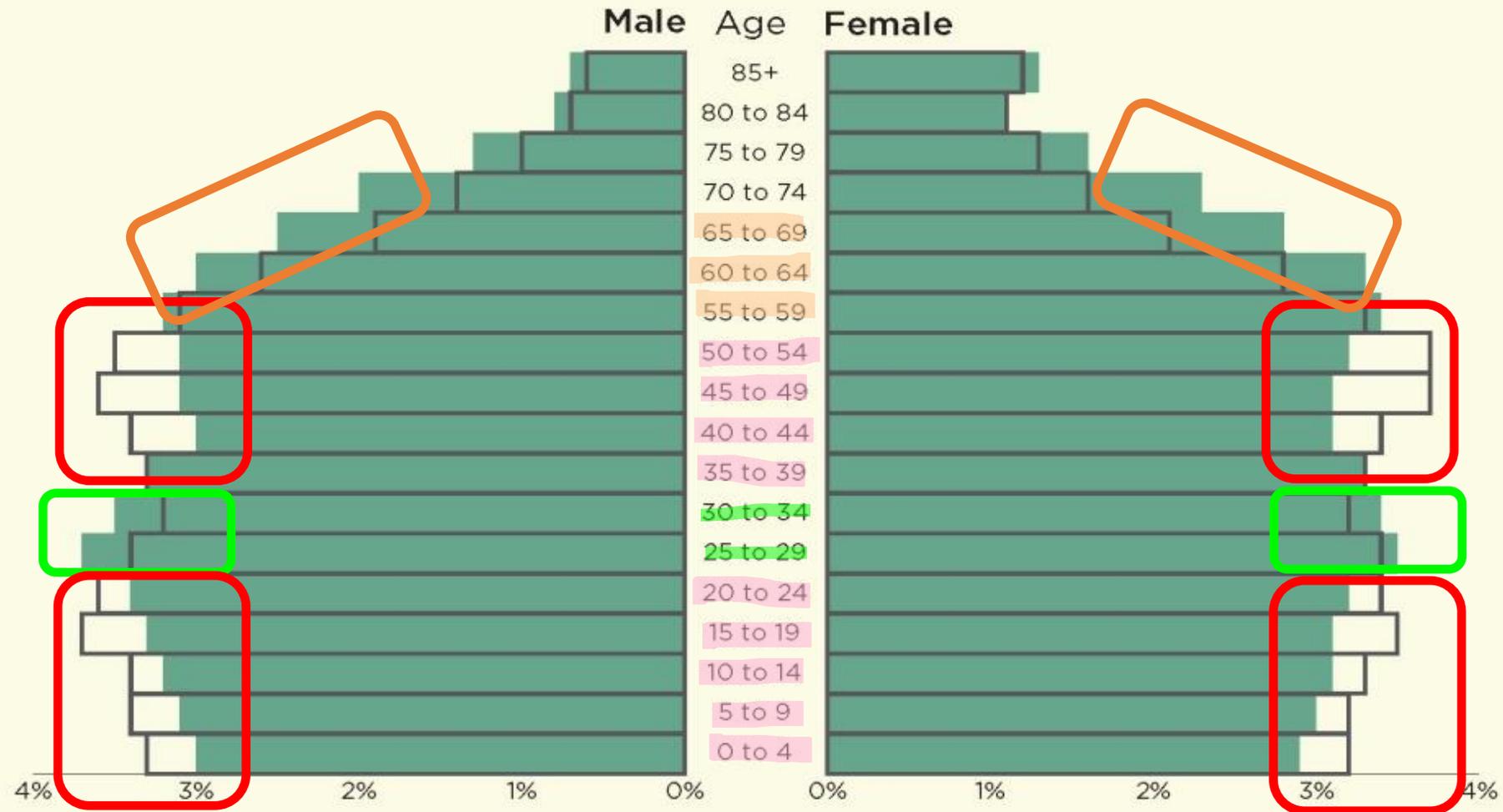
- **More men 25-34 yo live with parents than with spouse**
 - First time since 1880
- **Leisure hours have increased**
 - 75% of which are spent playing video and computer games
- **Drugs are a big problem**
 - Robbing **nearly 1M** prime-age men from the workforce **every year**

LFPR for males ages 25-34 tanked as soon as millennials hit those ages



Percent of Total Population in 2010 and 2019

□ 2010 ■ 2019

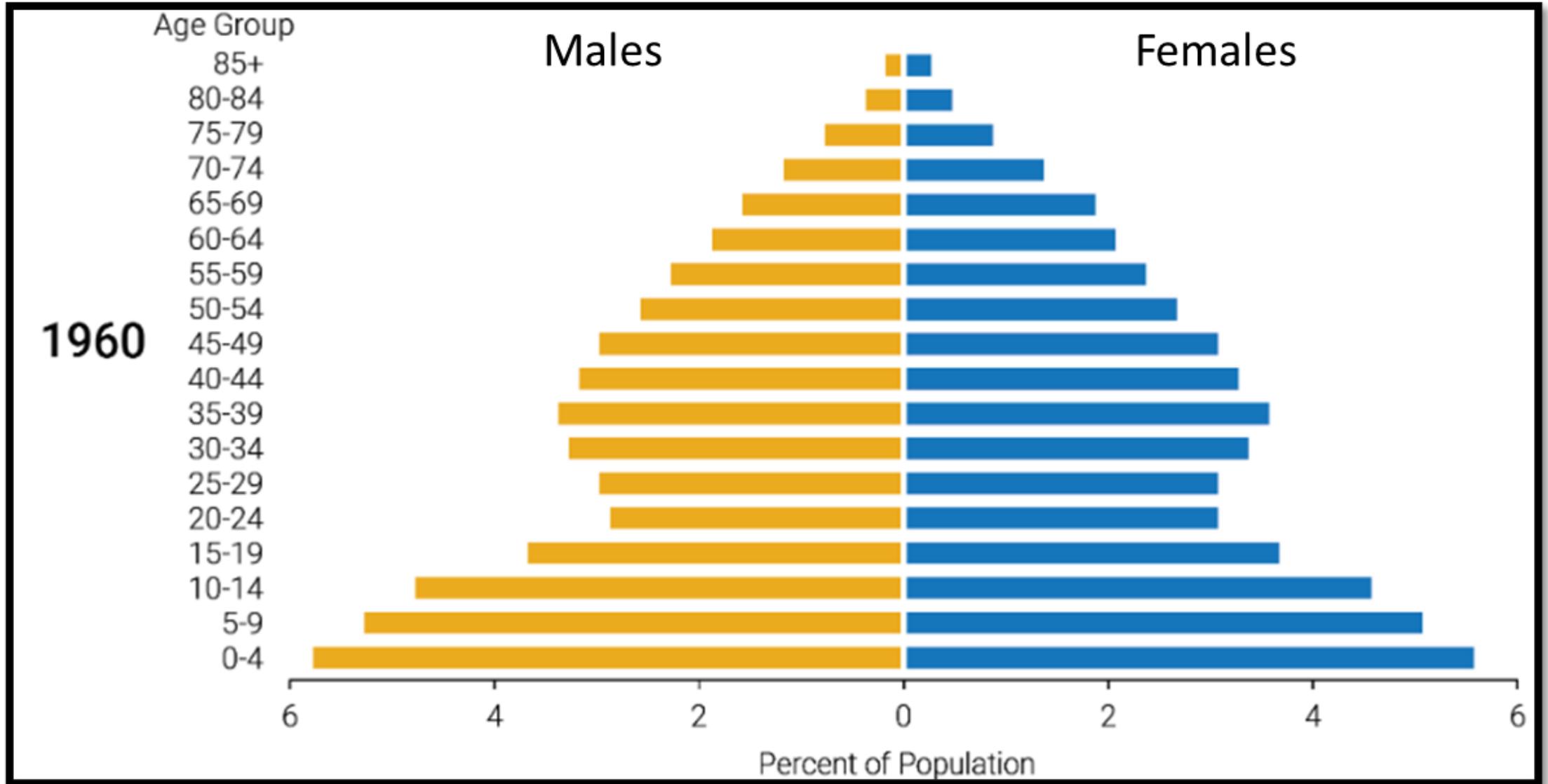


- **Senior Leaders**
leaving the workforce
- **Next Leaders**
large gap coming
- **Millennial “Bump”**
(brief) return to normal
- **Future Workforce**
shrinking
reinforcements

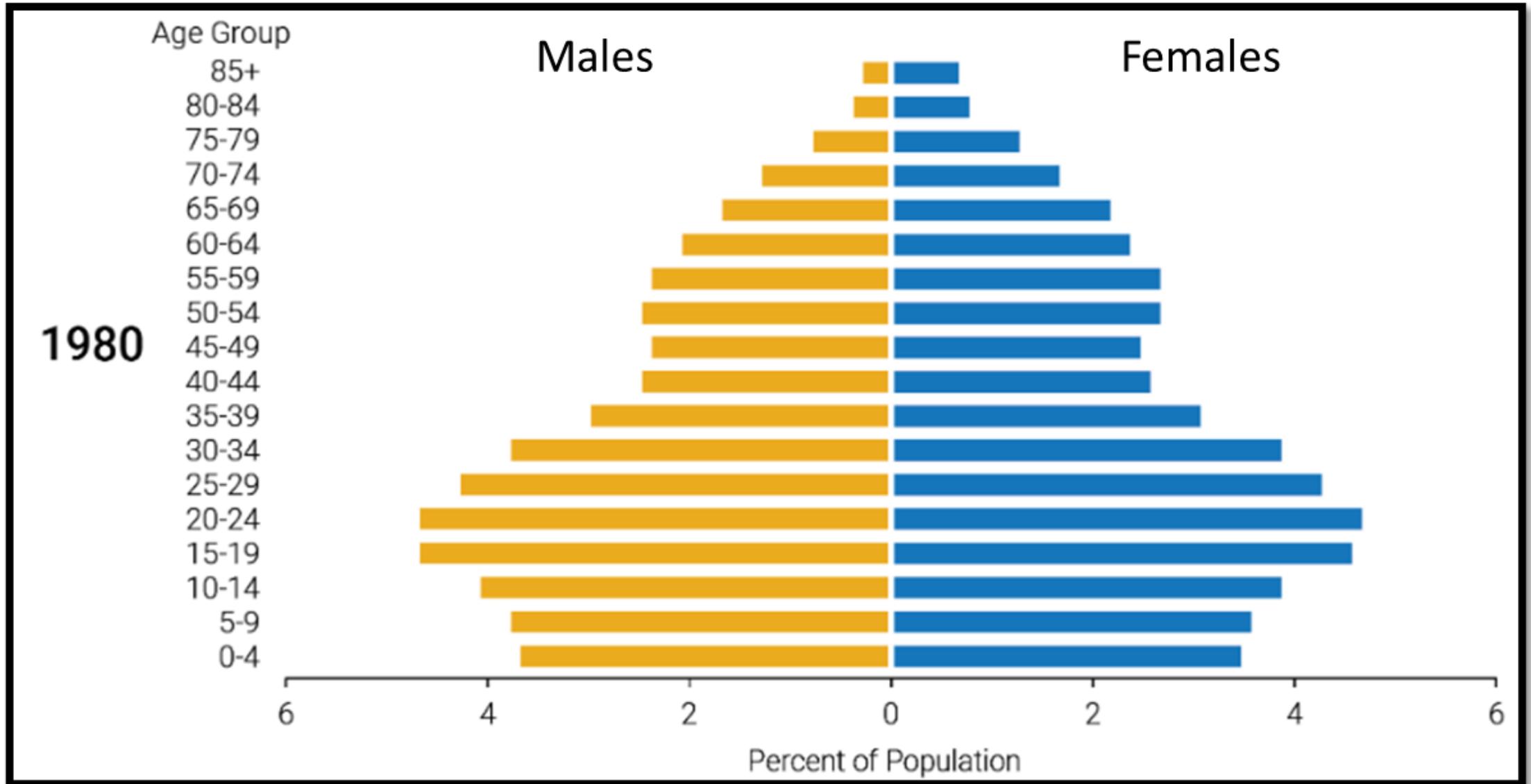
Workforce

- ***Pre-Pandemic* Forecast of 2020 to 2029** (www.dol.gov)
 - Prime Age (25-54) Male Workforce Participation Rates to **decrease** by another 1.9%
 - Prime Age (25-54) Female Workforce Participation Rates to **increase** by 3.8%
 - *but these are % of a decreasing total population in prime age demos*
- **2.4M Women left workforce since Feb 2020**
- **Baby Boomers created incredible wealth**
 - Millennials expected to inherit ~\$70 Trillion by 2030 from their parents

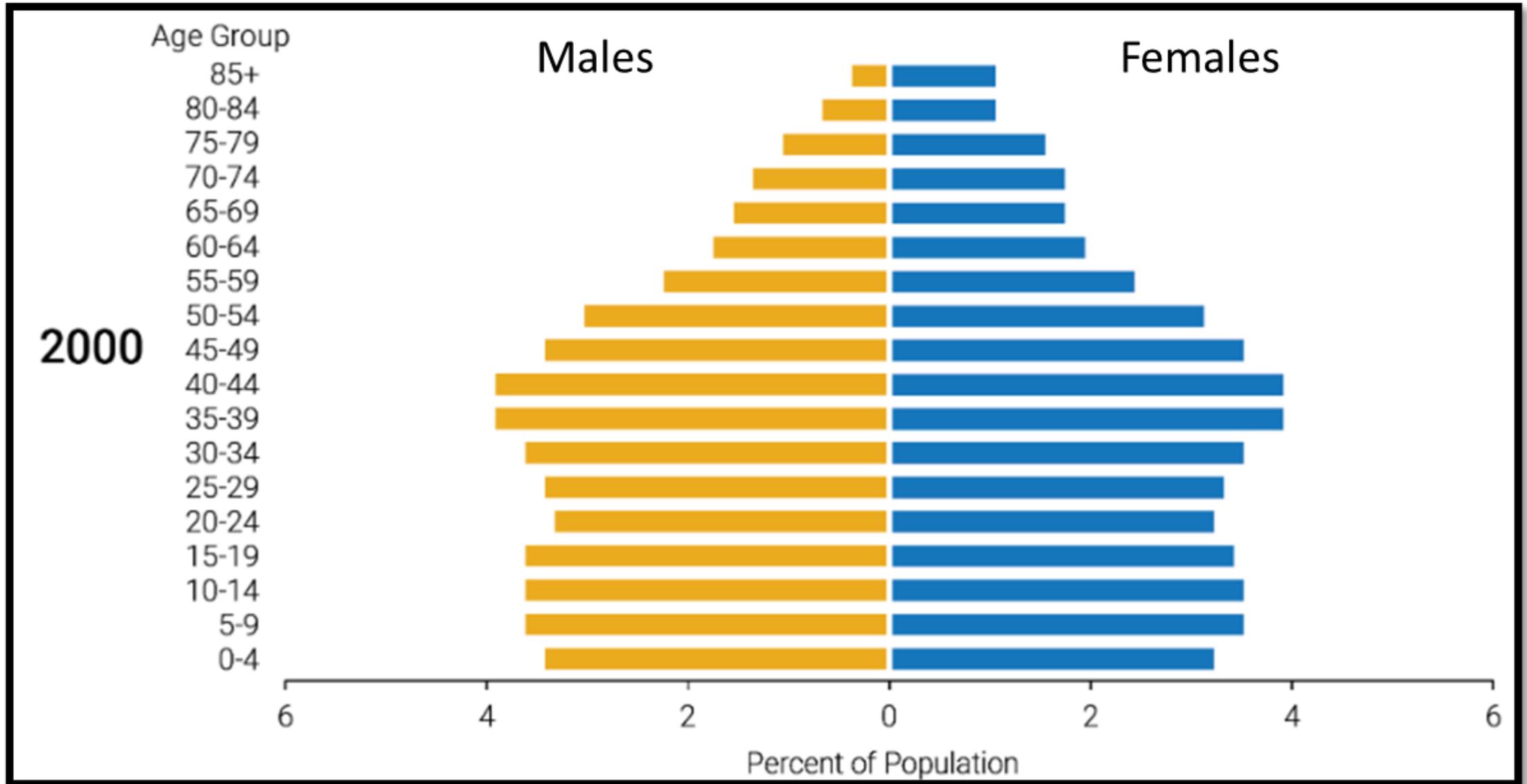
US Population Histogram



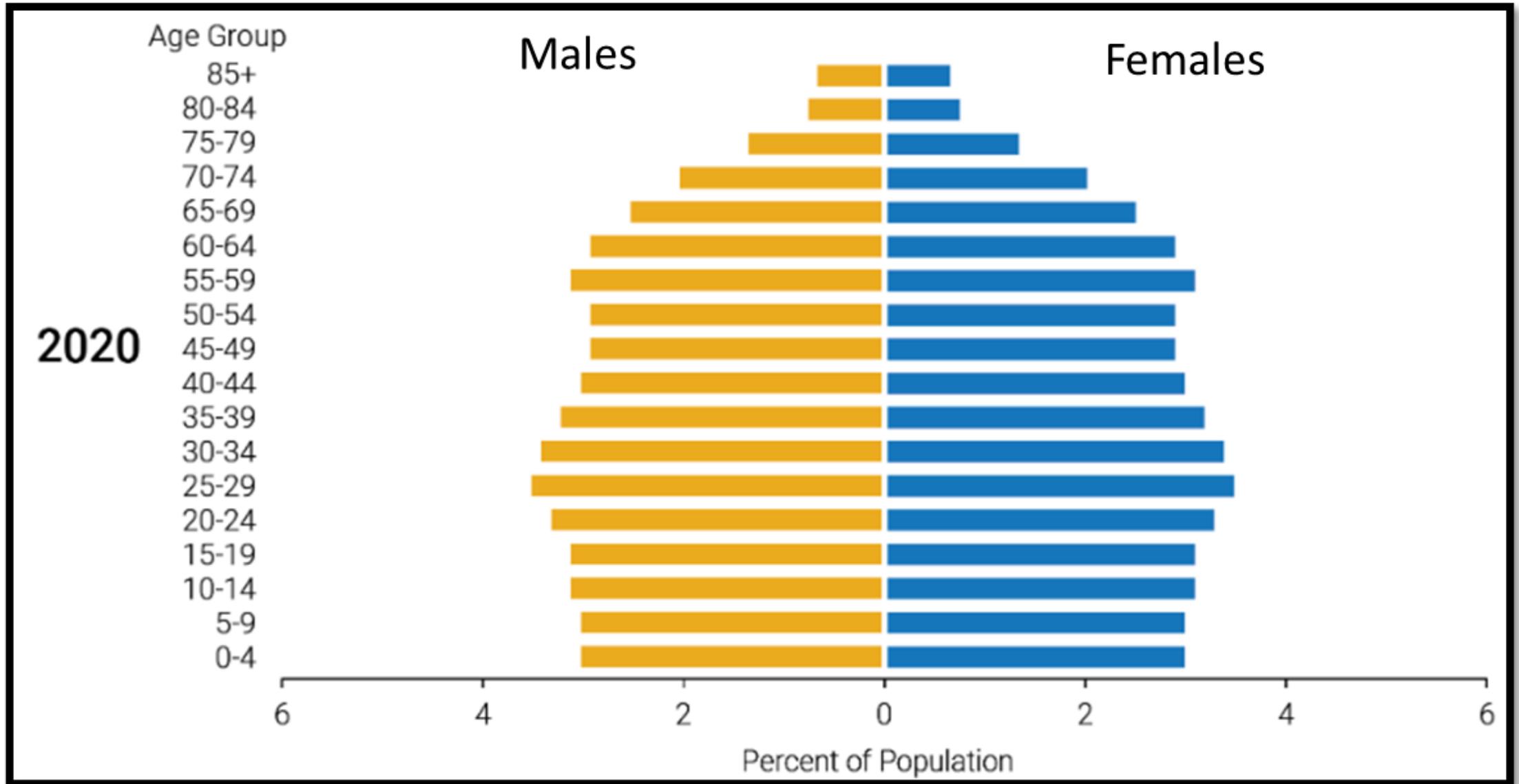
US Population Histogram



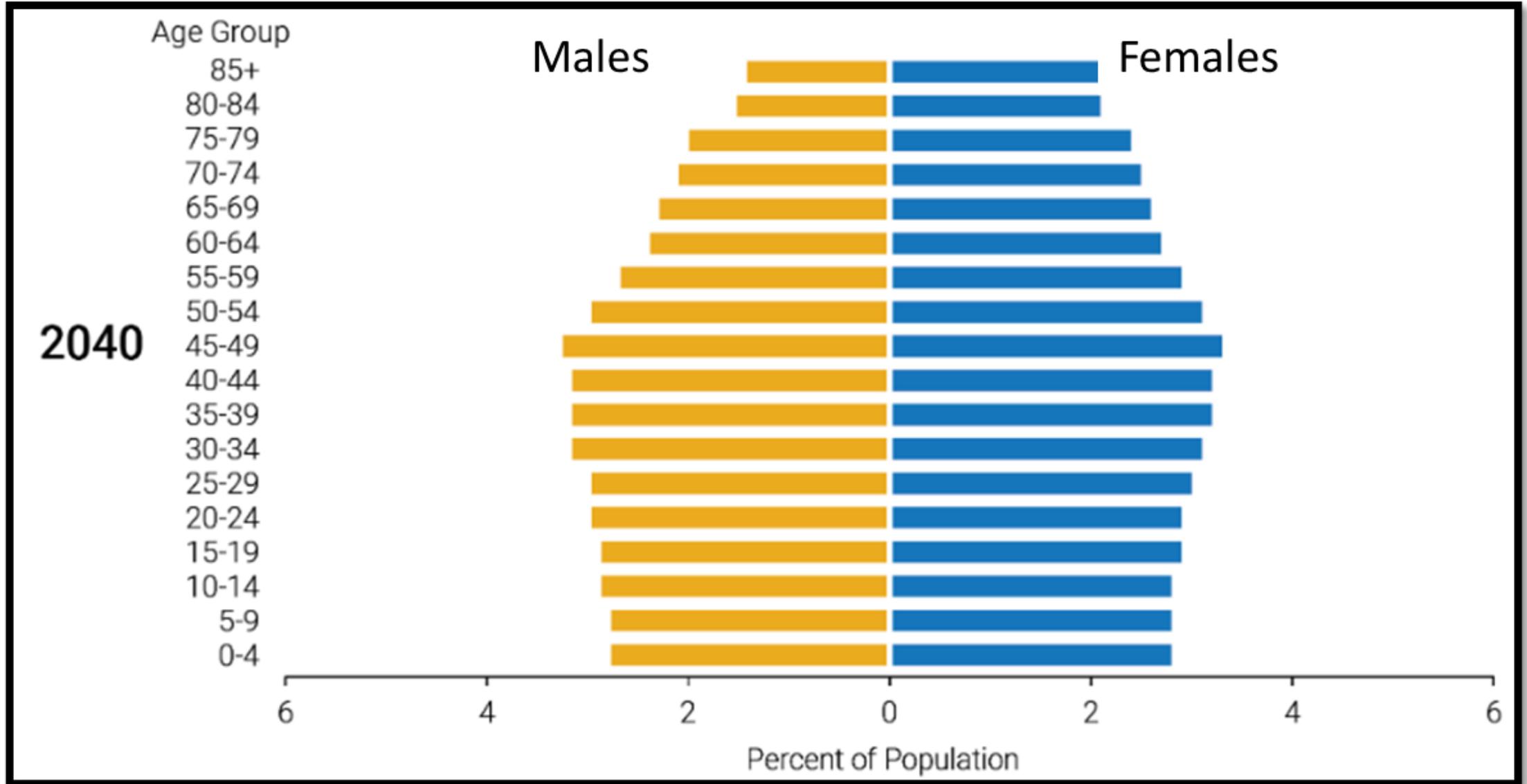
US Population Histogram



US Population Histogram



US Population Histogram



Mid- and Long-Term Outlook

this is the

BEST

it will ever be

(for the remainder of our careers)

2023+ Outlook for Workforce

- Dec 2022 - 80% of firms struggling to fill positions
 - Dec 2022 – lowest construction unemployment rate for Dec ever recorded for US
- 69% of Firms looking to INCREASE headcount (Dec 2022, was at 71% in Aug '22)
 - 1-10% = 46% of firms
 - 11-25% = 18% of firms
 - >25% = 5% of firms
- Next 12 Months
 - 41% of firms expect it to continue to be hard to hire
 - 17% of firms expect it will become harder
- Projections Sept/Dec 2022
 - BLS projects only 0.3% per year growth in construction labor next 10 years
 - And an average of 41,500 management openings per year due to retirements and growth
 - Total Workforce shortages projected to grow to over 900k short/year over the next 10 to 15 years (100k-200k short now)

When You See a Another Employer

Talking To Your Top Performer

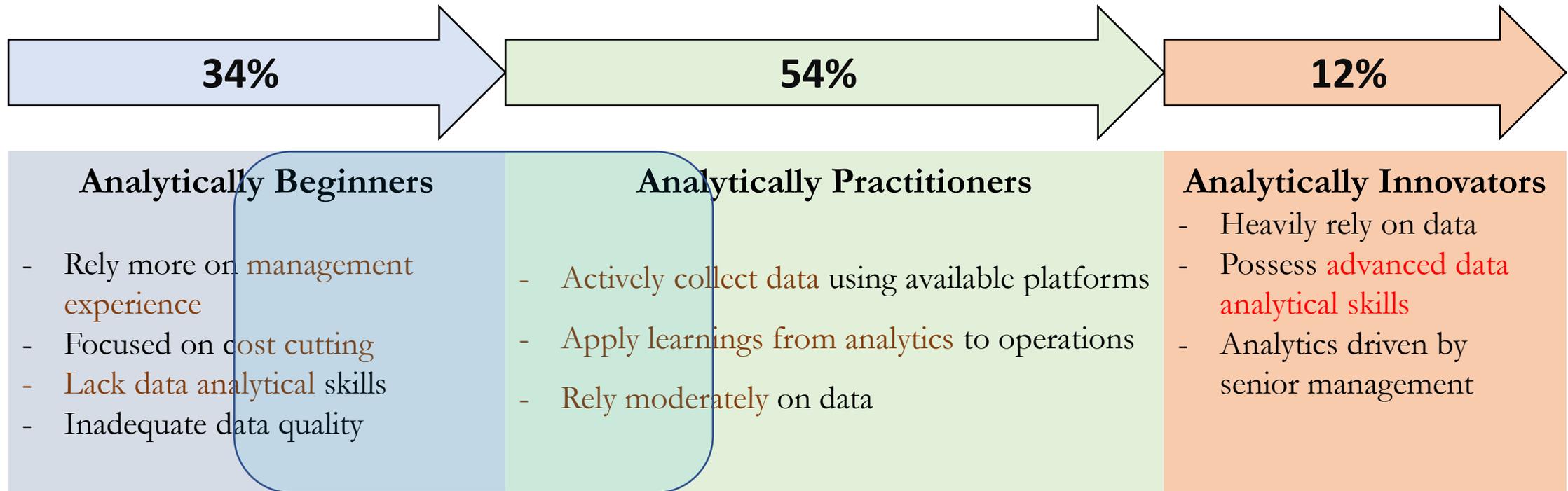


What is Business/Data Analytics?

Using **data**, statistical and quantitative **analysis**, explanatory and predictive models, and fact-based management to drive **decisions and actions**

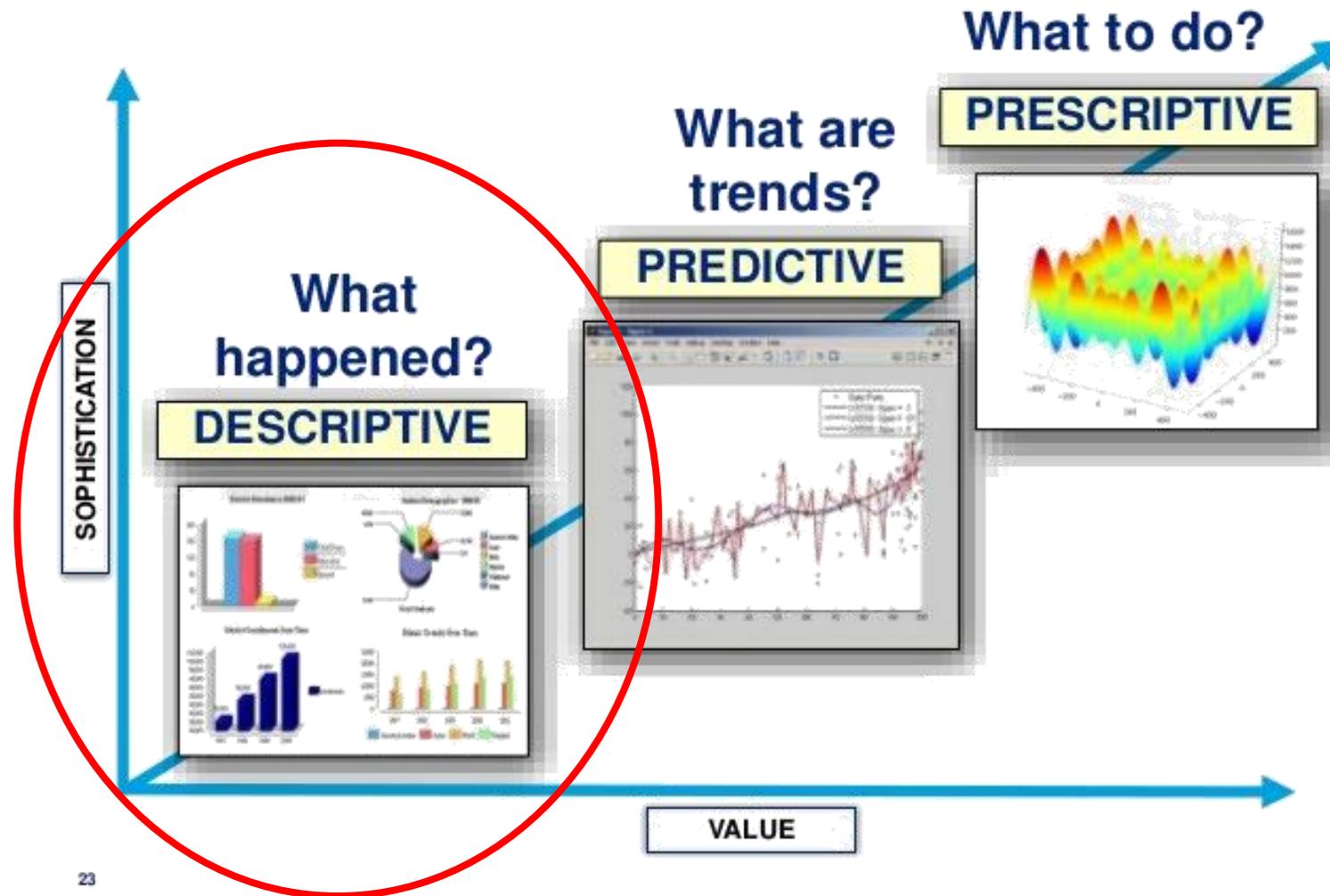


THREE levels of Analytics: Where do most Procurement organizations stand?



Procurement

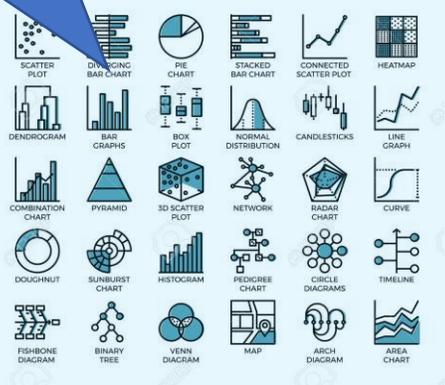
Types of Data Analysis



Tell a credible **story** about a real data problem



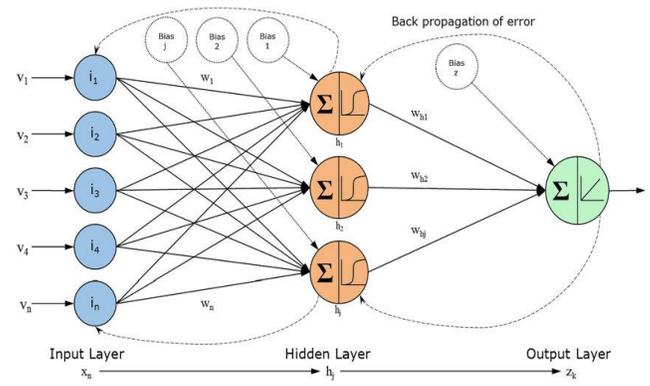
DATA VISUALIZATION



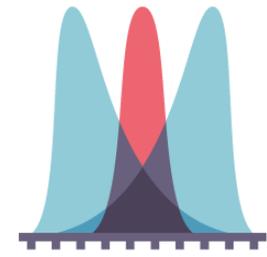
A grid of 40 icons representing various data visualization techniques, including scatter plots, bar charts, pie charts, histograms, and network diagrams.



Model Based Analytics



Model Inference

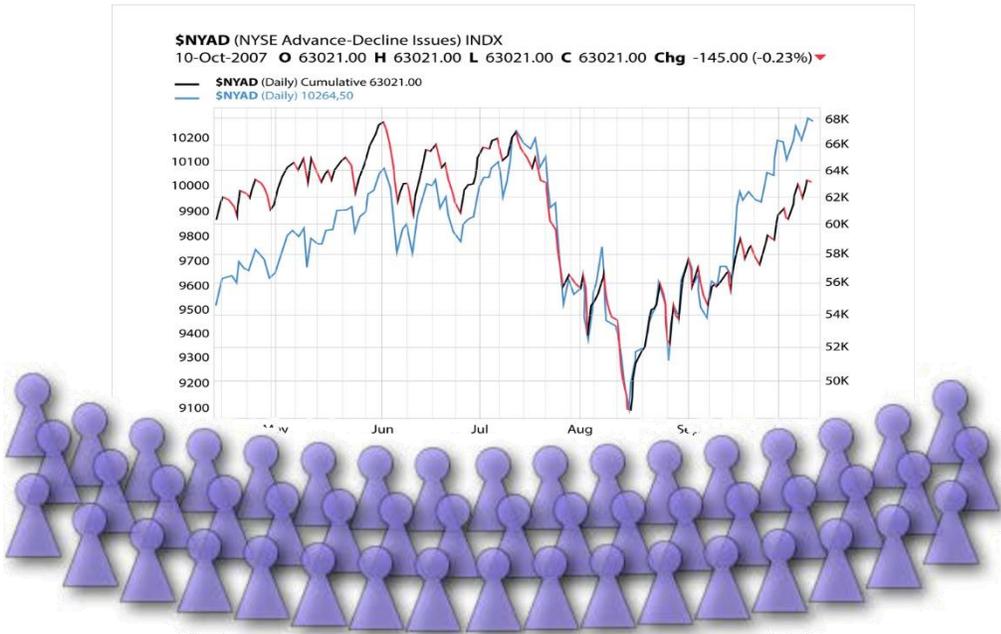


Visual Analytics: Applications in Industry

- **Decision** making
- Understand **risks**
- Identify nature of **relationships**
- Strategic **initiatives**
- Develop financial **strategies**

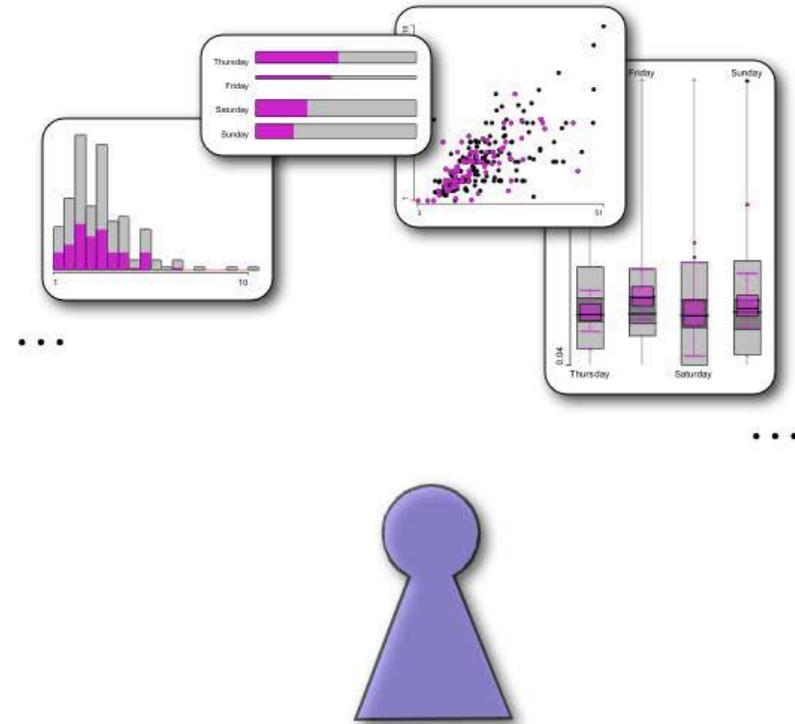


Know Your Audience!



Presentation

The “Wow!” experience
Single image for a **large audience**
Tells a clear story!



Exploration

The “Ah ha!” Experience
Many images, for a **narrow audience**

Analysis graphs: design to see **patterns, trends,**
aid the process of data description, **interpretation**

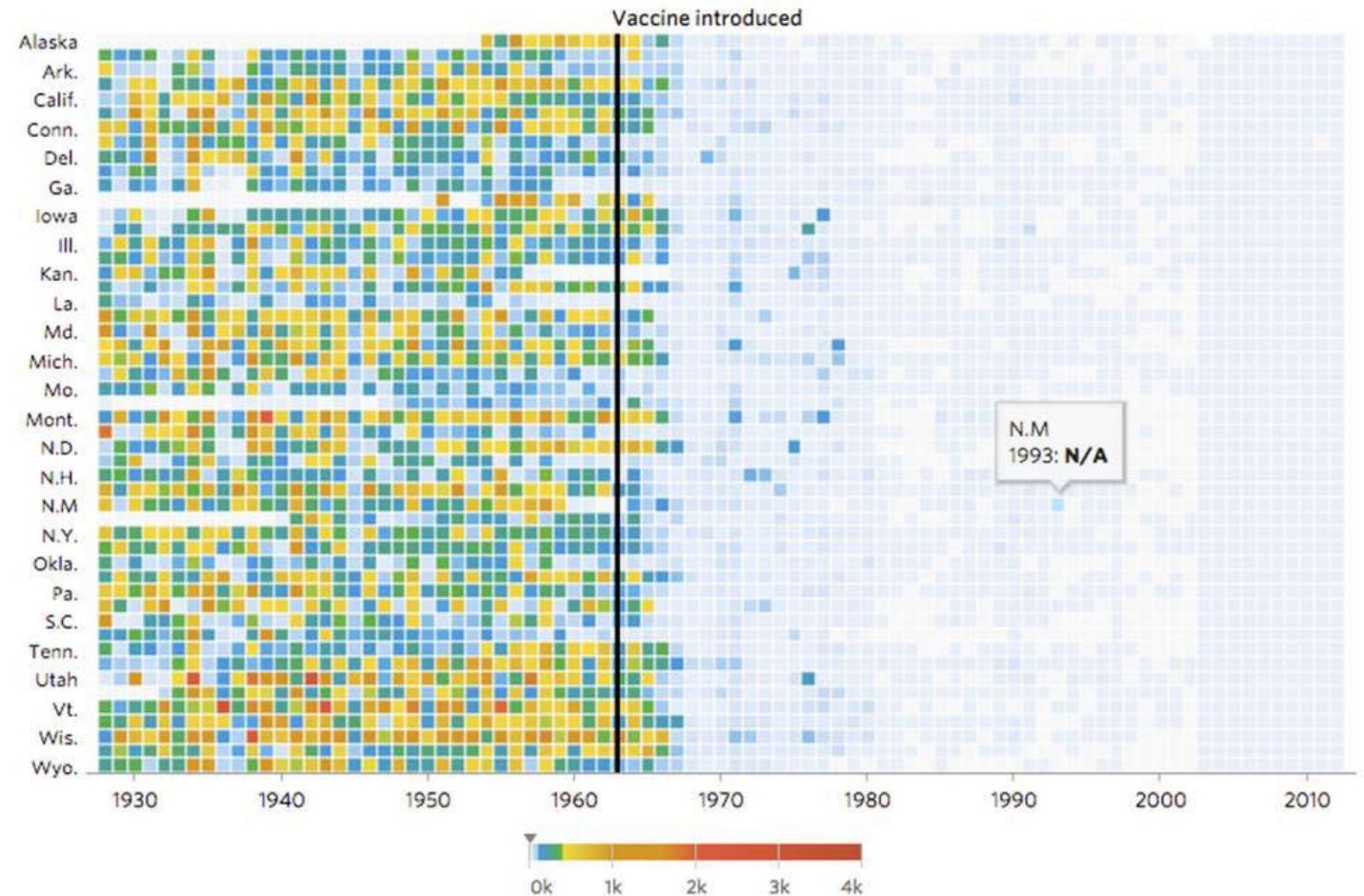
Powerful Graphs

- In 2015, *Tynan DeBold & Dov Friedman* in the Wall Street Journal show the **effect of the introduction of vaccination** programs in the US states on disease incidence, using color-coded heat maps for a variety of diseases
- Effective graphs can cure ignorance

BEFORE: 17.0 M cases,
1926--1963

AFTER: 1.70 M cases,
1963--2015

Measles



Why plot your data?

- 3 different datasets to study cost vs. time for Procurement tasks among three organizations
- **Statistical Summary:**

Organization A:

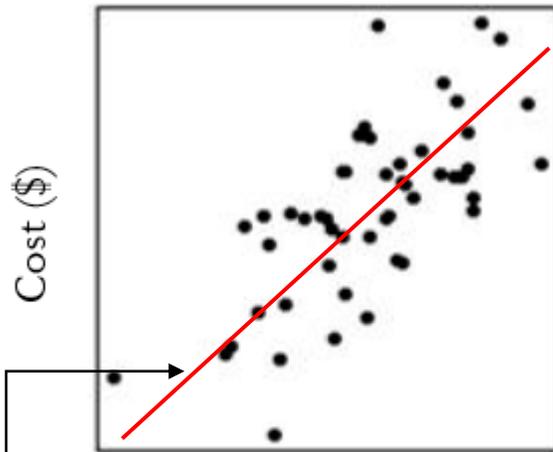
- Average Change Order Rate = **10%**
- Correlation b/w cost & Time = **0.65**

Organization B:

- Average Change Order Rate = **10%**
- Correlation = **0.65**

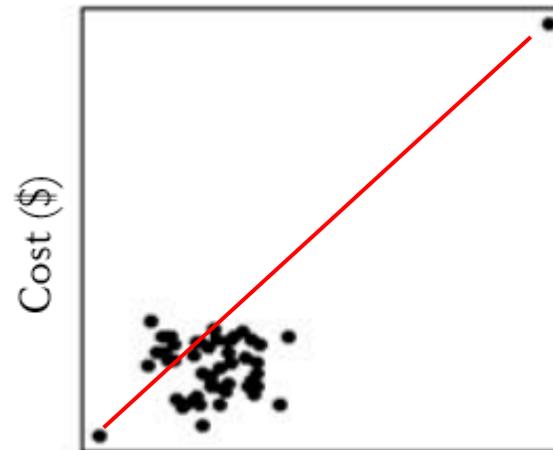
Organization C:

- Average Change Order Rate = **10%**
- Correlation = **0.65**

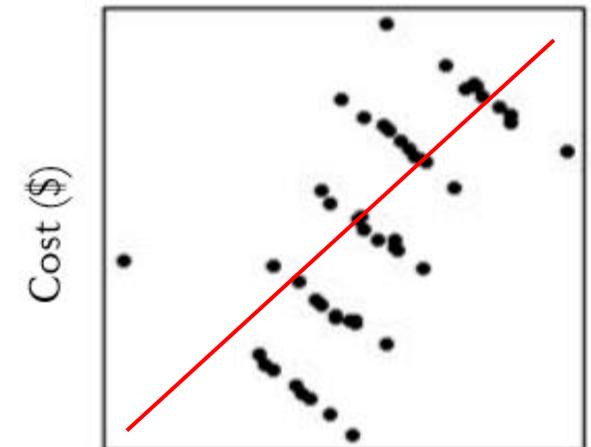


Best Fit Line
of the data

Time (days)
Dataset 1



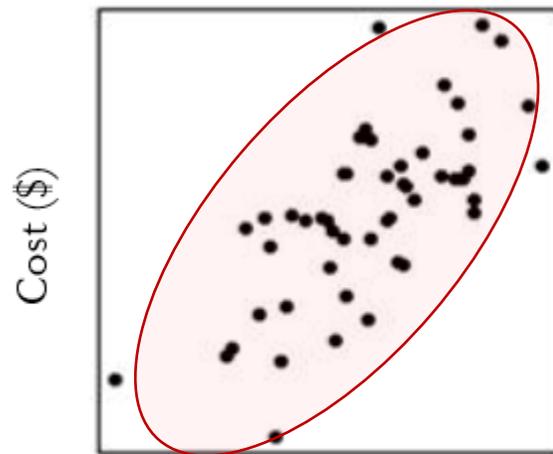
Time (days)
Dataset 2



Time (days)
Dataset 3

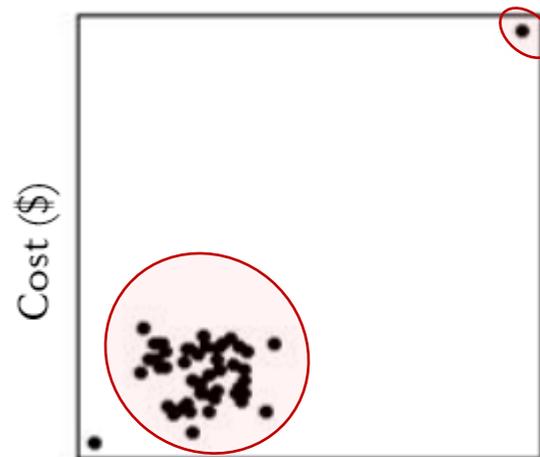
Why plot your data?

- **Statistical Summary** tell us that all three datasets are the same.
- **Plots** tell us a different story!



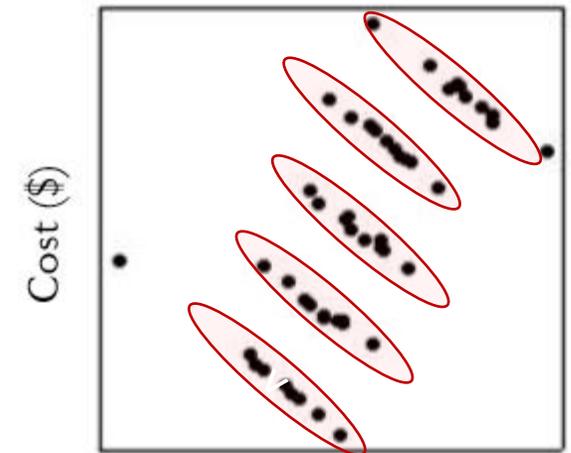
Time (days)

Dataset 1



Time (days)

Dataset 2



Time (days)

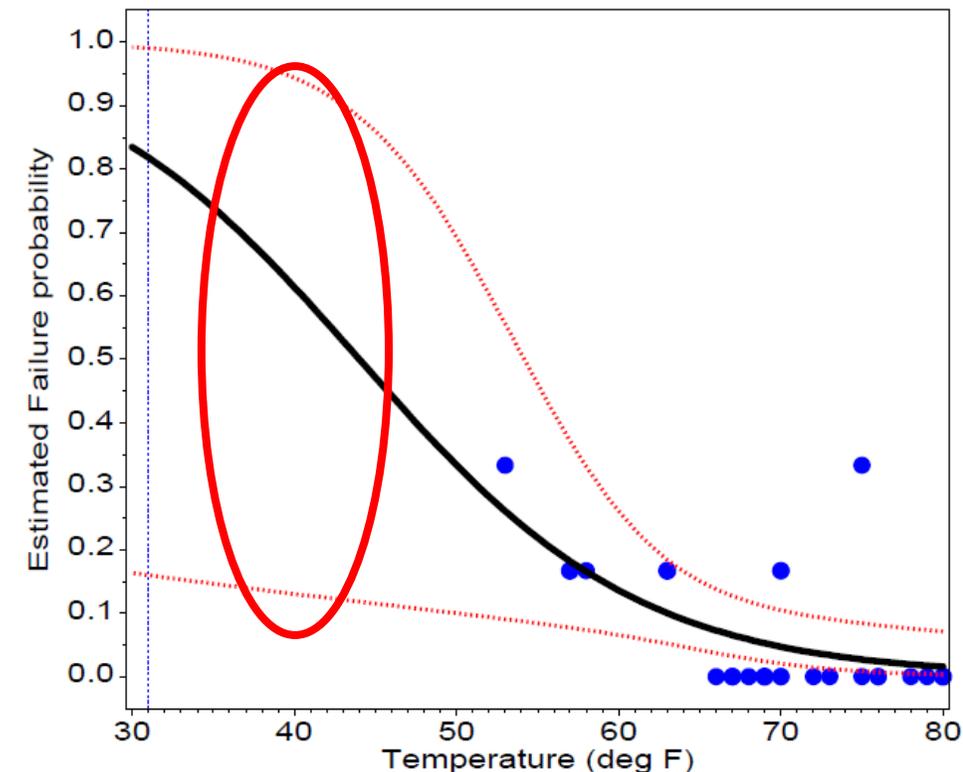
Dataset 3

Importance of Proper Arrangement the Challenger disaster

- On January 28, 1986, the space shuttle Challenger exploded on take-off.
- The cause was later determined to be that rubber O-rings failed due to cold weather.
- NASA appointed members of the Rogers Commission: physicist Richard Feynman discovered the cause: at low temperature, O-rings became brittle and were subject to failure
- Tables and charts presented to NASA by Thiokol engineers showed data from prior launches ordered by time (launch number), rather than by temperature—the crucial factor.



NASA Space Shuttle O-Ring Failures



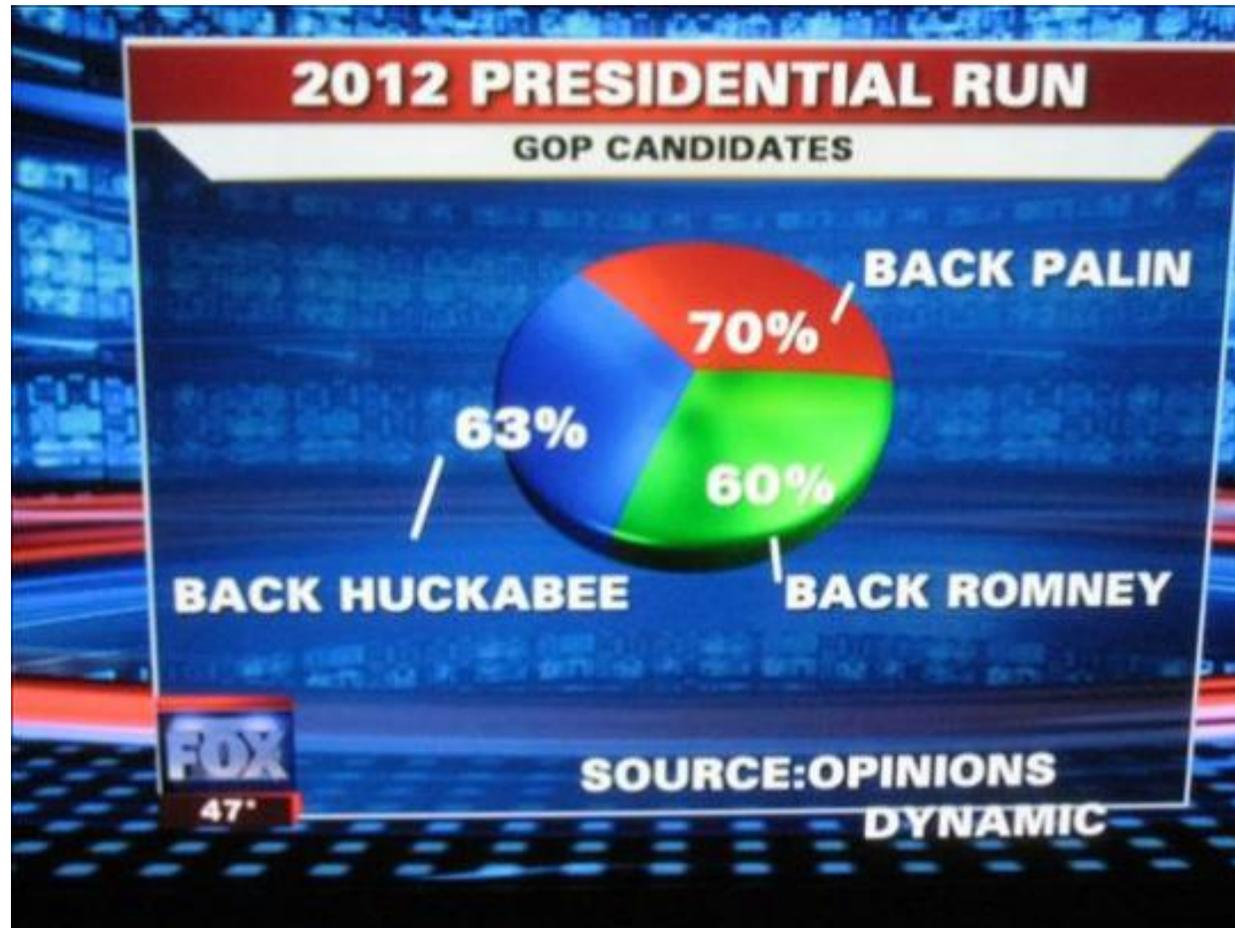
How many 6s do you see?

123586986580984753957812384723470934792473983749347987439
107349732498734987459085465093428509435803465854654545484

Highlight key findings or insights

12358**6**98**6**580984753957812384723470934792473983749347987439
1073497324987349874590854**6**50934285094358034**6**5854**6**54545484

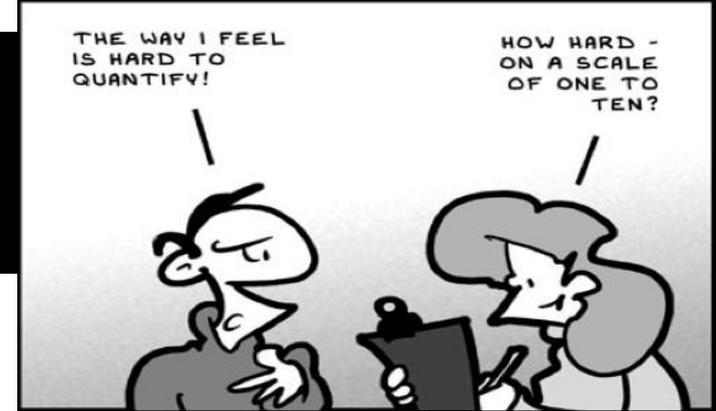
What's wrong with the picture?



Key Data Parameters within Procurement

- **RFI response times**: Show how long it takes to respond to questions & answers.
- **Average number of proposers**: this shows the level of industry from your industry partners (also indicative of Fair, Open, Transparent?)
- **Client Customer Satisfaction**: once the service / project is complete, ask end-users their overall level of satisfaction with the supplier / contractor.
- **Industry Feedback**: average satisfaction levels or interest in working with your organization on future efforts
- **RFP or SOW Quality**: conduct a review of RFPs or SOWs after they are issued. Ideas: # of questions asked, % differences in price (+ vs. average and the budget), schedule accuracy

Data Types



QUALITATIVE / Categorical Data

- **Boolean** (Binary outcome - True or False)
- **Ordinal** (Ordered or Ranked categories)
 - Example: Level of satisfaction (high=5 to low=1), Agreement level, etc.)
- **Nominal** (Unordered or unranked categories)
 - Example: colors, directions, days (M to F), political parties (R,D,Ind.), etc.
- **Text**
- **Geospatial** (Latitude, Longitude, zip code, City, State, Country)

QUANTITATIVE Data

- **Continuous** – can take any value (e.g. weight, height, area, etc.)
 - i.e. 2.457, 4.22, 56.32, etc.
- **Discrete** – can take only particular values (e.g. number of students, shoe sizes, course credits, etc.)
 - i.e. 7, 32, 12 ½, etc.

Common Visual Analytics Tools

Tableau, Rstudio, PowerBI, SAS, etc.

Why did we use Tableau?

- Flexible to handle various types of data
- Easy to learn & understand
- Try different visualizations using simple techniques
- One of the top interactive visualization platforms
- More data analysis & LESS data wrangling (transforming raw data)



THIS AFTERNOON

**Developing a High-Performing
Statement of Work**

Capital Ballroom I & II

3:40pm – 5:00pm

FREE Online Course!



Better RFPs = Better Projects

- Session #1 = Organizing a High-Performing RFP
- Session #2 = Effective Statements of Work (SOWs)
- Session #3 = Evaluation Best Practices & RFP Admin
- Session #4 = RFP Ethics & Vendor Debriefings

Register via NASPO's Procurement U

- Log on to the Procurement U Learning Management System (LMS) to register, access the course and materials.
 - www.naspo.org/procurement-u/
- Open to all (even non-members of NASPO)
- Limited to first 100 participants.



Free Webinar Series

3rd Thursdays every month

@ 12pm Central

15-min Teaching Moment

(learn a new tip, trick, or tool)

30-min Virtual Peer Group

(network with professionals)

Office Hours

(open Q&A until the questions run out!)



Previous Recordings Available Online!

Handling Large IT Hardware Buys With Different Scope Packages
October 21, 2021



Vendor of Record Programs
November 18, 2021



7 Most Deadly Marketing Phrases
December 16, 2021



It's a New Year - Ready for the Next Level?
January 20, 2022



Best Practices for Evaluator Training
February 17, 2022



Got RFP Soft Skills?
March 17, 2022



Best Practices for Evaluator Training
February 17, 2022



Got RFP Soft Skills?
March 17, 2022



IT Software Demonstrations
June 16, 2022



Amazing Pre-Proposal Meetings
July 21, 2022



Responding to Vendor RFIs
August 18, 2022



Human Dimensions of Procurement Professionals
September, 15 2022



center4procurement.org

Key Learning Points

- **The industry is in flux right now... and it's becoming more challenging**
- **We need to leverage DATA to help understand what's going on you**
 - **And you have access to so much!**
- **Simple is always better!**



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